

Government of Telangana
Aarogyasri Health Care Trust

Dt: 08.12.2017

CORRIGENDUM

Tender No.3733/AHCT/Admn/2017, Dt: 08.12.2017

Under "Tender Document" of 104SK Call Centre for selection of an Agency to provide the outsourcing services in the 104SK following clarifications issued as queries raised by the prospective bidders in Pre-bid meeting on 08.12.2017, the following modifications are issued: -

Sl.No.	Already Existing points noted in Tender Document	Modifications
1.	In Eligibility Criteria: Point (b & C) "three (3) similar work orders earlier, each costing not less than Rs. 5.00 Crores at least one order per year".	"The average annual turnover of the agency during the above 3 years should not be less than Rs. 5.0 crores".
2.	In Eligibility Criteria: Point (e) "Should produce Solvency Certificate for Rs. 50 lakhs".	"Should produce Solvency Certificate for Rs. 10 lakhs".
3.	Section –II GENERAL TERMS AND CONDITIONS Point No. (2) Bid Security (EMD) "The EMD should be valid for a period of (6) months".	"The EMD should be valid for a period of (3) months".
4.	SECTION –II Point.No. (6). a. i). "Tenders process fee of Rs. 2000/- in the form of Account payee Demand Draft/Bank Guarantee".	"Bank Guarantee" shall be deleted
5.	Medical Advice using triage and " <u>Medical Officer post</u> ".	Where ever the post of Medical Officer found and his duties and responsibilities are found totally shall be deleted in the whole Tender document .
6.	In the (Annexure –C2) "Price Schedule" % EPF, % EPS, % EDLI, % ESI, % Agency Service charges , % GST, % Total	Only % EPF, % ESI, % Agency Service charges , % GST, % Total
7.	(Annexure C-5)- Check List for Commercial Bid " Point No. (3), C3 –Contact Form	It is nominal undertaking for the contract agreement.


Chief Executive Officer
