



## GOVERNMENT OF TELANGANA

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Web Site : [www.aarogyasri.telangana.gov.in](http://www.aarogyasri.telangana.gov.in)

### TENDER DOCUMENT

#### FOR

Work of Renewal of Fortinet Firewall, Analyser and Wi-fi Access Points along with comprehensive support for Aarogyasri Health Care Trust and its offices for a period of Three 3 years from the date of commencement of Contract.

- Short Tender Notice No : Lr No. AHCT/PMU/IT/FirewallRenewal/2017,  
Date 29.06.2017
- Description of Supplies : Renewal of Fortinet Firewall, Analyser and Wi-fi Access Points along with comprehensive support for Aarogyasri Health Care Trust and its offices for a period of Three (3) years
- Name of the Agency And Address : Aarogyasri Health Care Trust,  
(A Government of Telangana)  
Door No. 8-2-293/82/a/ahct,  
Road No. 46, Jubilee Hills,  
Hyderabad - 500033. Phone: 040-27654107
- Mode of bid submission:** Through [eprocurement.gov.in](http://eprocurement.gov.in). And The bidder shall submit the technical & financial documents each in separate duly marking the envelopes as "**Technical**" and "**Financial**". The envelopes shall then be sealed in an outer envelope. Bid security DD in original has to be kept along with the technical documents in the technical envelop

Tender Document can be downloaded from the following Websites:

[www.aarogyasri.telangana.gov.in](http://www.aarogyasri.telangana.gov.in)

[www.eprocurement.gov.in](http://www.eprocurement.gov.in)

## NOTICE INVITING BID

Hyderabad;

.06.2016.

1. Sealed tenders are invited by AHCT for Renewal of Fortinet Firewall, Analyser and Wi-fi Access Points along with comprehensive support for Aarogyasri Health Care Trust and its offices for a period of Three (3) years.
2. The bidder will be selected through Least Cost Based selection procedure.
3. The bid of any bidder, who has not quoted all the required rates, shall be out rightly rejected.
4. Bid security DD in original to the address given below by 3:00pm, 11.07.2017.

Address for submission: Aarogyasri Health Care Trust  
Door No. 8-2-293/82/a/ahct,  
Road No.46, Jubilee Hills,  
Hyderabad.

Contact for queries: Ch.Somashekar, 8333815909  
G.Rambabu, 8333815910

Email: [somashekar@aarogyasri.gov.in](mailto:somashekar@aarogyasri.gov.in)

Website: [www.aarogyasri.telangana.gov.in](http://www.aarogyasri.telangana.gov.in).

Chief Executive Officer  
Aarogyasri Health Care Trust  
Hyderabad

Renewal of Fortinet Firewall, Analyzer and Wi-fi Access Points along with comprehensive support for Aarogyasri Health Care Trust and its offices.

**I. Requirements:**

Aarogyasri Health Care Trust requires to Renewal of Fortinet Firewall, Analyzer and Wi-fi Access Points along with comprehensive support for Aarogyasri Health Care Trust and its offices.

The bidder shall to provide full warranty for a period of Three (3) years along to back to factory support.

**a. Specifications:**

S.No	Product Description	Product Serial No	Location
1	Fortinet 600C firewall	FG600C3913800388	Trust Head Office
2	Fortinet 600C firewall	FG600C3913800247	Operations Office at Jambagh
3	Fortinet Analyzer 400C	FL400C3M13000385	Trust Head Office
4	FortiAP 221B	FP221B3X13006894	Trust Head Office
5	FortiAP 221B	FP221B3X13006934	Trust Head Office
6	FortiAP 221B	FP221B3X13006989	Trust Head Office
7	FortiAP 221B	FP221B3X13007017	Trust Trust Head Office
8	FortiAP 221B	FP221B3X13007029	Operations Office at Jambagh
9	FortiAP 221B	FP221B3X13007108	Operations Office, at Jambagh

**b. Product Support Coverage for:**

**(FG600C (2nos), FG400C (1Nos), FG310 (1Nos), FortiAP 221B( 6nos))**

Support Type	Support Level
Hardware	Return to factory
Firmware	Web/Online,
Enhanced Support	24 x 7 support
Comprehensive Support	24 x 7 support
IPS & Application Control	Web/Online
AntiVirus	Web/Online
Web Filtering	Web/Online
Vulnerability Scan	Web/Online
Email Filtering	Web/Online

II. **Deliverables:**

S.No	Deliverables
1	24/7/365 Call logging facility
2	8/5 onsite support
3	8/5 Telephonic Support
4	8/5 Email Support

III. **Eligibility Criteria:**

S.No	Eligibility	Requirement	Proof Required
1	Service Tax or Sales Tax Registration	Must meet requirement	Copy of Service Tax or Sales Tax Registration
2	<b>Average Annual Turnover:</b> Minimum average annual turnover of <b>Rs. Ten (10) Lakhs</b> calculated as total certified payments received for contracts in the progress or completed, within the last Three (3) years i.e,FY 2015-16, 2016-17.	Must meet requirement	Audited Financial Statements
3	<b>Experience:</b> The vendor shall <b>have minimum 2 work orders</b> of supply and maintenance of Fortinet firewall <b>worth Rs.2 Lakhs each</b>	Must meet requirement	Copies of Work Orders
4	<b>Engineers:</b> The vendor shall have FCNSA/FCNSP certified engineers of Minimum 2 engineers	Must meet requirement	Copies of engineers certificates
5	<b>MAF:</b> The vendor shall submit MAF from the OEM	Must meet requirement	MAF from OEM

IV. **Terms & Conditions:**

- a. Payment shall be made against the delivery of renewal licences.
- b. The successful bidder has to submit a Performance Bank Guarantee of 10% of the contract value for the release of the payment.
- c. Onsite and remote support for a period of Three (3) years.
- d. The taxes shall be extra as applicable.
- e. The word "**shall**" denote mandatory.
- f. The bidder shall submit the technical & financial documents each in separate duly marking the envelopes as "**Technical**" and "**Financial**". The envelopes shall then be sealed in an outer envelope. Bid security DD in original has to be kept along with the technical documents in the technical envelop.
- g. DD in original has to be submitted to Aarogyasri Office by 3:00pm, 11. 07.2017.

V. **EMD(Bid Security):**

- a. Amount of Bid Security is Rs.50,000/- (Rupees Fifty Thousand) only.
- b. Form of Bid Security shall be in Demand Draft from a Bank.

- c. The demand draft shall be taken in favour of “CEO, Aarogyasri Health Care Trust”, payable at Hyderabad.
- d. Period of validity beyond the bid validity date, as extended, if applicable shall be three(3) Months and
- e. The time period within which the bid security of the unsuccessful bidders will be returned is 30 days.

**VI. Responsiveness Checklist:**

S.No	Item	Yes/No	
1	Copy of Service Tax or Sales Tax Registration	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2	Copies of Work Orders	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3	Audited Statement for FY's 2015-16,2016-17	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4	Demand Draft	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5	FCNSA/FCNSP Certificates of Engineers	Yes <input type="checkbox"/>	No <input type="checkbox"/>
6	Price Bid Form	Yes <input type="checkbox"/>	No <input type="checkbox"/>
7	<b>Manufacturer Authorization Form</b> from OEM	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**VII. Bid Schedule:**

Schedule of Bidding process(with times where applicable)	Bid Publishing Date	30.06.2017
	Due date for the submission of the Bids( Bid due date)	12.07.2017,2.30PM
	Opening of Bids	12.07.2017,3:30PM
	Declaration of Qualified Bids	12.07.2017,4:30PM
	Probable Date of issuing Letter of Award Of Contract	To be decided later

**VIII. Rights of the Trust:**

1. Notwithstanding anything contained in this document, the Authority reserves the right to reject any Bid and to annul the Bidding Process and reject all Bids at any time without any liability or any obligation for such acceptance, rejection or annulment and without assigning any reasons thereof.
2. The Authority reserves the right to reject any Bid, disqualify the bidder and appropriate the Bid Security if:
  - a. Any part or whole of the response document is found to be partially or fully incomplete or confusing or misleading or having irrelevant information.
  - b. Found incomplete or not submitted in the specified format given in this Bidding Document, The Authority would not give any clarification/explanation to the concerned bidder in case of such rejection.
  - c. To modify the evaluation process at any time during the Tender process (before submission of technical responses by the prospective bidder), without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

Technical form

<b>S.No</b>	<b>Item</b>	<b>Proof of Attachments</b>
1	Copy of Service Tax or Sales Tax Registration	Attachments
2	Copies of Work Orders	Attachments
3	Audited Statement for FY's 2015-16,2016-17	Attachments
4	Demand Draft	Attachments
5	FCNSA/FCNSP Certificates of Engineers	Attachments
7	<b>Manufacturer Authorization Form</b> from OEM	Attachments

Financial  
Price Bid Form

<b>S.No</b>	<b>Item</b>	<b>Quantity</b>	<b>Cost per Unit</b>	<b>Total Cost (Qty x Cost per Unit)</b>
1	Fortinet 600C firewall	1 Nos ( 1 unit = 1 No)		
2	Fortinet 600C firewall	1 Nos ( 1 unit = 1 No)		
3	Fortinet Analayzer 400C	1 Nos ( 1 unit = 1 No)		
4	FortiAP 221B	6 Nos ( 1 unit = 1 No)		
		Grand Total Exclusive of Taxes		
	In words:-			

\*Note:

- The unit prices has to be entered in the above format.
- The bidders have to quote per unit rate for the entire contract period.
- Unit prices shall be exclusive of applicable Taxes.