

# Aarogyasri Health Care Trust

Government of Andhra Pradesh

3<sup>rd</sup> floor, Municipal Complex, Besides Koti Maternity Hospital,  
Sulthan Bazar, Koti, Hyderabad 500 095



**Babu .A, IAS**  
Chief Executive Officer

To,  
All The Network Hospitals

Circular AST/994/F25/2008-09/dt:24-02-09

Sub:- Modifications in On Bed Updation Module

This is to bring the kind notice of all the hospitals that Aarogyasri Health care Trust had made some modifications in the On Bed updation Module to simplify the process of updating the on bed patient's information and to make the hospitals comfortable in updating these details. Now the hospitals are provided an option to update the information of 50 or more patient details in a single go in a single screen. The detailed explanation of the module along with the screen shots is given in the module attached with this letter.

This will come into effect from 2<sup>nd</sup> March 2009. So the hospitals are request to go through the online updation module thoroughly and the Module is also available in the Home page of Aarogyasri portal ([www.aarogyasri.org](http://www.aarogyasri.org)) for reference. The Trust requests to update the on bed patient status based on the actual occupancy in the hospital on day to day basis.

For Aarogyasri Health Care Trust

  
Chief Executive Officer.

**Copy to**

The Hon'ble Minister Medical Education and Health Insurance, A.P. Secretariat.  
The Principle Secretary to Govt. HM & FW Department, A.P. Secretariat.  
The Principal Secretary to Chief Minister, A.P. Secretariat  
The District Coordinators, Aarogyasri Health Care Trust,  
The DGM's, Star Health and Allied Insurance co Ltd.  
The Area Managers, Star Health and Allied Insurance co Ltd.

## MODULE VI UPDATING OF ON BED PATIENTS

The network hospital user / RAMCO shall daily update the status of inpatients (where the status of patient is Case registered, Pre auth updated, sent for preauthorisation, insurance approved, insurance pending, insurance pending updated, trust approved, trust pending, trust pending updated, CEO approved, CEO pending, CEO pending updated and surgery updated, Enhancement to be requested, NWH Enhancement Requested, Trust Enhancement Approved, Technical committee Approved, COO Enhancement Approved, CEO Enhancement Approved) in the website on a 24 hour basis. If the status is not updated every 24 hours the network hospital user / RAMCO will not be able to enter into the workflow.

### Screenshot I: Log in page of Network Hospital

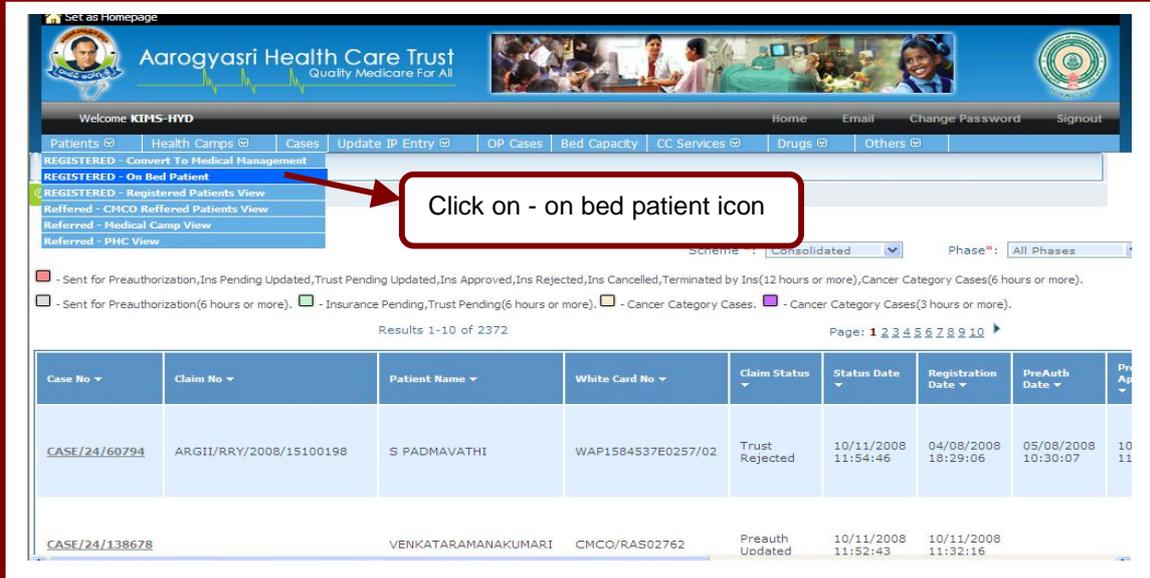
**Login Page of  
Network Hospital**

Case No	Claim No	Patient Name	White Card No	Claim Status	Status Date	Registration Date	PreAuth Date	Pre Auth
CASE/24/60794	ARGII/RRY/2008/15100198	S PADMAVATHI	WAP1584537E0257/02	Trust Rejected	10/11/2008 11:54:46	04/08/2008 18:29:06	05/08/2008 10:30:07	10 11
CASE/24/138678		VENKATARAMANAKUMARI	CMCO/RAS02762	Preauth Updated	10/11/2008 11:52:43	10/11/2008 11:32:16		

### Screenshot I

1. After login in the login page will be displayed as shown in **screenshot I**

## Screenshot II: on bed patients Menu



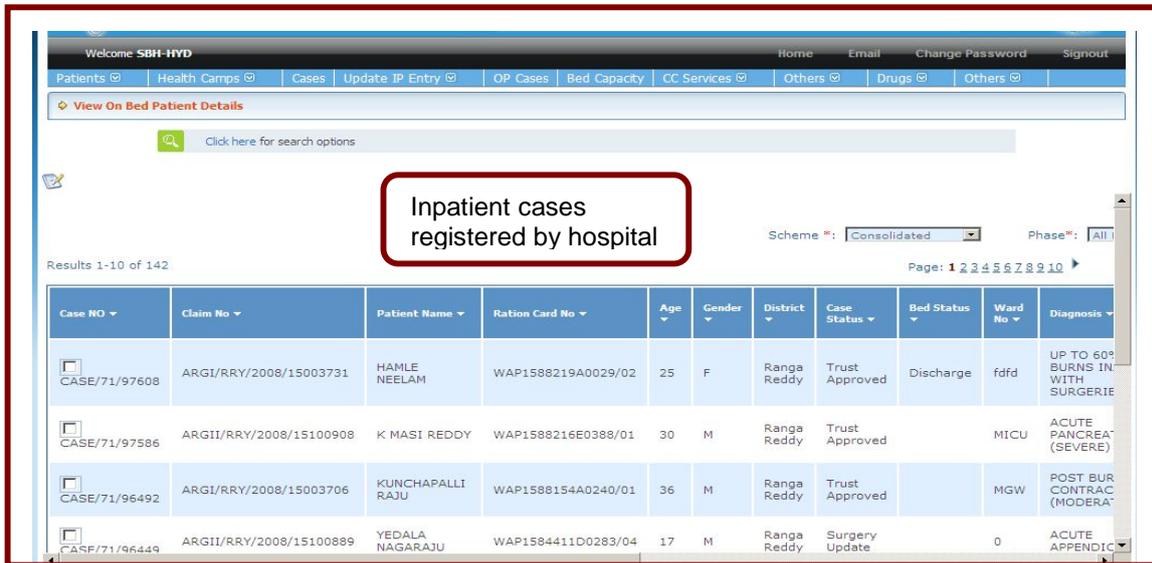
The screenshot shows the Aarogyasri Health Care Trust portal interface. The top navigation bar includes 'Patients', 'Health Camps', 'Cases', 'Update IP Entry', 'OP Cases', 'Bed Capacity', 'CC Services', 'Drugs', and 'Others'. A dropdown menu is open under 'Patients', with 'REGISTERED - On Bed Patient' highlighted. A red box and arrow point to this option with the text 'Click on - on bed patient icon'. Below the menu, there are filters for 'Scheme' (Consolidated) and 'Phase' (All Phases). A table displays patient records with columns for Case No, Claim No, Patient Name, White Card No, Claim Status, Status Date, Registration Date, PreAuth Date, and Pre Auth. The first row shows Case No: CASE/24/60794, Patient Name: S PADMAVATHI, and Claim Status: Trust Rejected.

Case No	Claim No	Patient Name	White Card No	Claim Status	Status Date	Registration Date	PreAuth Date	Pre Auth
CASE/24/60794	ARGII/RRY/2008/15100198	S PADMAVATHI	WAP1584537E0257/02	Trust Rejected	10/11/2008 11:54:46	04/08/2008 18:29:06	05/08/2008 10:30:07	10/11
CASE/24/138678		VENKATARAMANAKUMARI	CHCO/RAS02762	Preauth Updated	10/11/2008 11:52:43	10/11/2008 11:32:16		

### Screenshot II

1. After login in to Network hospital login, the **RAMCO** of the hospital has to click on bed patients to update the status of on bed patients in hospital as shown in **screenshot II**.
2. Here all the inpatient cases registered by the **RAMCO** where the status of the patient is **Case registered, Pre auth updated, sent for preauthorisation, insurance approved, insurance pending, insurance pending updated, trust approved, trust pending, trust pending updated, CEO approved, CEO pending, CEO pending updated and surgery updated, Enhancement to be requested, NWH Enhancement Requested, Trust Enhancement Approved, Technical committee Approved, COO Enhancement Approved, CEO Enhancement Approved** will display.
3. Once the **discharge date** is updated, the case will disappear from the list. The detailed explanation on how to update the on bed details of the patient is given in the **Screenshot V**
4. If any patient is discharged after registering the case but before the surgery been performed, for such cases the hospital should send a cancellation request to Trust/Insurance Company through the workflow by uploading the cancellation request (explained in the E-preauthorization module)
5. The updation of on bed patients should be done on 24 hour basis, and then only the system will allow **RAMCO** to do the Pre authorization workflow in his login, until the Aarogyamithra can register the patient and the hospital can update the OP's /IP's in the system.

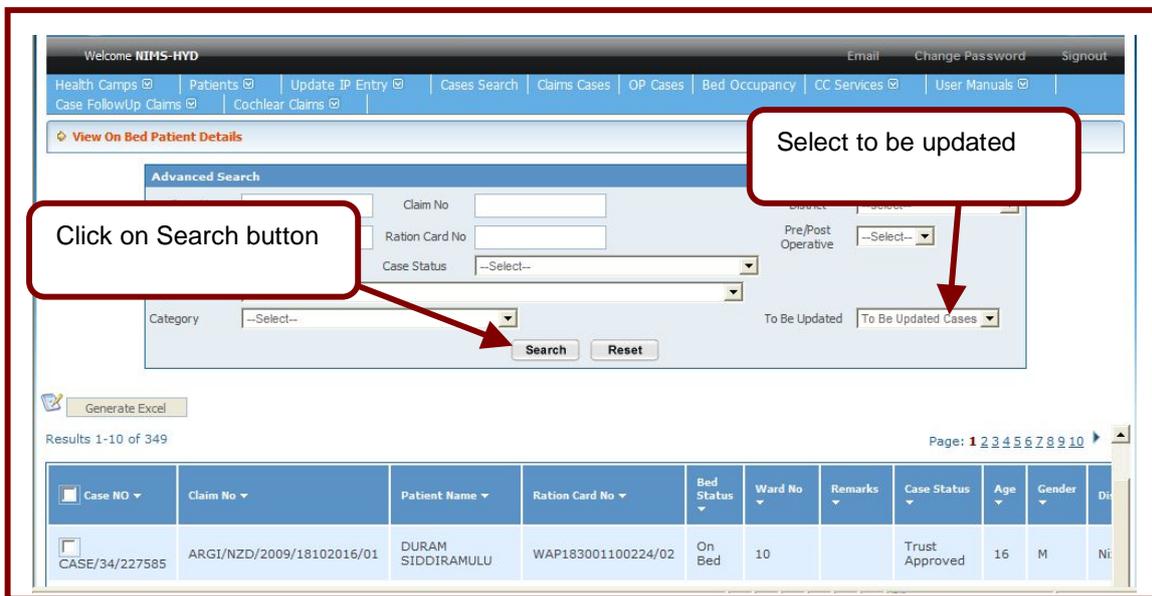
### Screenshot III: On Bed patients view in Hospital Login.



### Screenshot III

1. On clicking On Bed patients view the on bed patients view will display as shown in **screenshot III**

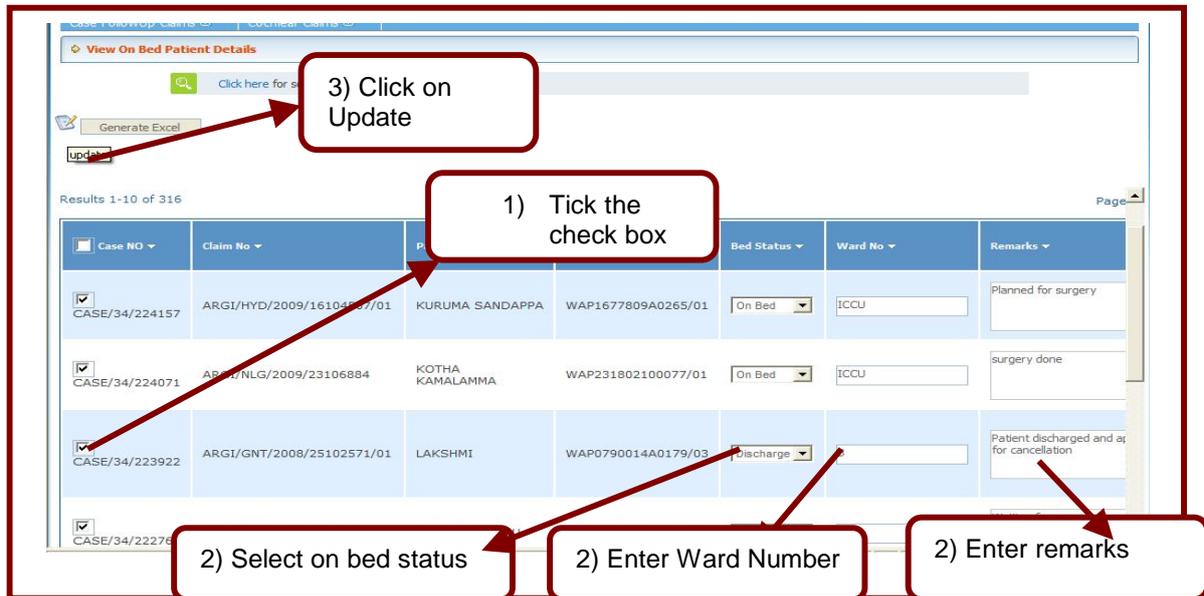
### Screenshot IV: Process of updating the on bed patient details



### Screenshot IV

1. Select to be updated from the list box as shown in **screenshot IV**
2. Click on search button to view all the cases to be updated.

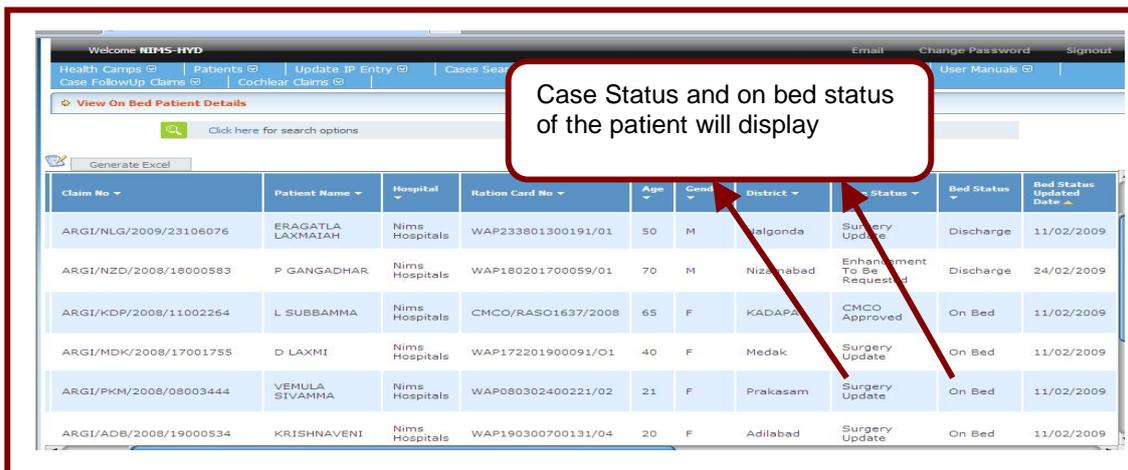
### Screenshot V: Patient details to be updated by RAMCO



### Screenshot V

1. Tick the check box of the cases to be updated.
2. Select the status of patient whether on bed or discharged, enter ward no, and enter remarks (the condition of the patient).
3. Click on update to update the on bed information.
4. The hospital can upload the details of even 50 patients in a single go. Tick the check box of all the patients the hospital is intended to upload and click on update.

### Screenshot VI: on bed patient view after updating the details by RAMCO



### Screenshot VI

1. After updating the patient details the page will be displayed as shown in **screenshot VI**.
2. The case status of the patient along with the Bed status will display as shown in **Screenshot VI**.