



Aarogyasri Health Care Trust

Government of Andhra Pradesh

3rd floor, Municipal Complex, Besides Kofi Maternity Hospital,
Sulthan Bazar, Kofi, Hyderabad 500 001



Babu .A, IAS

Chief Executive Officer

To

The Managing Director/ Superintendent
All Network Hospitals

CIRCULAR

AST/ 82-F 25 /2009-10, DT. /05/2009

Dear Sir,

Sub: Cancellation of Pre authorizations – Reg

It is been observed that the hospitals are obtaining Pre authorizations and surgeries are not performed with in the stipulated time. A Large number of pre authorizations are lying in Trust Approved/CMCO Approved/ CEO Approved status. **Article 17.2 of MOU with Aarogyasri Health care Trust, 11.5 of MOU with CMCO and 18.2.a of the MOU with Insurance company states:**

"Trust/Insurer undertakes to approve the preauthorization in consultation with the Trust indicating the relevant package rates within 12 working hours of the receipt of the request for pre-authorization form as well as the required data and information online. However, the validity of the pre-authorization is for a period of one month only and hospital need to revalidate the pre-authorization after the expiry period of one month giving valid reasons."

As per the above cited articles of MoU it is clearly mentioned that Hospitals should perform the surgery within 30 days of approval otherwise all the preauthorization will automatically get cancelled in Aarogyasri portal. This functionality will come in to effect from 12.05.2009 in Aarogyasri portal. However if the same patient come again fresh preauthorization may be obtained.

For Aarogyasri Health Care Trust


Chief Executive Officer



Star Health and Allied Insurance Co. Ltd.

(Zonal Office : Door No. 1-8-167 to 179-3, Beside Usha Kiran Complex, S.D. Road, Secunderabad-3)

Aarogyasri Cell : 3rd Floor, New Municipal Complex, Beside Kendriya Sadan, Sultan Bazar,
Koti Hyderabad - 500 001. Phones : 040-24657711/12/13 Website : www.starhealth.in

To

The Managing Director/ Superintendent
All Network Hospitals

SHAIC/ARG/05/2009/1200 dated 05.05.2009

Dear Sir,

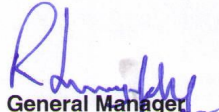
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For Star Health & Allied Insurance Co. Ltd.,


General Manager
Operations 05/05

Cc: Shri Babu A, I.A.S, C.E.O, Aarogyasri Health Care Trust

Regd. & Corporate Office : 1, New Tank Street, Valluvar Kottam High Road, Nungambakkam, Chennai-600 034.
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Personal and Caring