

GrIn	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks	
1	ADM	SCO	PCO	ADM-SCO-PCO-001	Number of Cards Covered	CCO	The number of cards which were covered as per the agreement with Insurer during that policy period (or) the number of cards eligible under a Scheme during a specified period.	Policy Period and Phase, District	NA	Count of the cards covered	Number of cards covered during a specified period	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many cards are being covered during a particular period	Number of cards	A	Note: Categorized as program administration indicator, that is the reason the indicators are coded by adm.***.***.*** format (in reports referred as 'Cards')	
2	ADM	SCO	PCO	ADM-SCO-PCO-002	Number of Persons covered	PCO	The number of people in the cards that were covered as per the agreement with the insurer during the policy period (or) the number of persons eligible under a scheme during a specified period.	Policy Period and Phase, District	NA	Count of the people covered	The population covered is obtained from civil supplies and other relevant data sources (such as Journalist Cards etc.)	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many people are being covered during a particular period	Number of persons	A	(in reports referred as 'Population')	
3	ADM	SCO	BCO	ADM-SCO-BCO-001	Number of Therapies available	THR_AV	The number of therapies available as a whole for the Trust.	Policy Period and Phase	NA	Count of the number of therapies	Number of therapies or procedures available during a specified period (generally policy period)	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many therapies are covered during a particular period	Number of therapies	A	(in reports referred as 'Therapies Available')	
4	ADM	SCO	BCO	ADM-SCO-BCO-002	Number of Therapies applicable	THR_APP	The number of therapies applicable in a particular scheme for a specified period. This number differs for insurance scheme, for trust mode, CMCO, Journalist scheme etc.	Policy Period and Phase	NA	Count of the number of therapies	Number of therapies or procedures available under different schemes during a specified period (generally policy period)	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many therapies are covered under different schemes present in our business model during a particular period	Number of therapies	A	(in reports referred as 'Therapies applicable')	
5	ADM	SCO	BCO	ADM-SCO-BCO-003	Number of Medical Specialities Available	MCAT_AV	The number of medical specialities which are available	Policy Period and Phase	NA	Count of the number of medical specialities	Number of medical specialities available during a specified period (generally policy period)	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many medical specialities are covered during a particular period	Number of medical specialities	A	NA	
6	ADM	SCO	BCO	ADM-SCO-BCO-004	Number of Surgical Specialities Available	SCAT_AV	The number of surgical specialities which are available	Policy Period and Phase	NA	Count of the number of surgical specialities	Number of surgical specialities available during a specified period (generally policy period)	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to see how many surgical specialities are covered during a particular period	Number of surgical specialities	A	NA	
7	ADM	SCO	FCO	ADM-SCO-FCO-001	Premium Paid	PR_PA	Total Amount prepaid to the insurer during the policy period including taxes, including payments for any additional cards.	Policy Period and Phase	NA	Sum of the amounts paid to the insurer including service tax	Amount paid to the insurer including service tax	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to monitor the amount paid to the insurer	Rupees	A	NA	
8	ADM	SCO	FCO	ADM-SCO-FCO-002	Bare Premium	BR_PR	Premium paid without including taxes	Policy Period and Phase	NA	Amount paid to the insurer including service tax - Amount covered under service tax	Amount paid to the insurer including service tax and Amount covered under service tax	N	N	N	N	N	N	Y	Policy Period	RAS	Input	Summary measure to monitor the amount paid to the insurer devoid of service taxes. Service taxes could be changed by the government and if it happens we want to exclude the service taxes amount and monitor the premium amount paid to the insurer.	Rupees	A	NA	
9	ADM	SCO	FCO	ADM-SCO-FCO-003	Proportionate Premium	PRO_PR	The amount of money paid to the insurers as per the policy periods (i.e. Major Policy period and Minor Policy period)	Financial Year	NA	The premium paid for the Policy Period x (Period Falling in the Financial year / total number of days in the Policy Period)	Premium paid for the Policy Period, Policy Period duration Details	N	N	N	N	N	Y	Y	N	RAS	Input	It is useful for calculating the premium amount paid to the insurer as per financial years. (Premium amount paid to the insurer = Proportionate premium paid to the insurer for the Major and Minor policy periods falling in that year).	Rupees	Re	NA	
10	ADM	SCO	FCO	ADM-SCO-FCO-004	Premium paid per card	PR_PA_PCRD	Actuals	Policy Period and Phase	NA	Premium Amount / Number of cards covered (during the specified period)	Premium amount paid to the insurer and number of cards covered	N	N	N	N	N	Y	Y	Policy Period	RAS	Input	Summary measure to monitor the amount paid for a card and also the change in premium per card over a course of time	Rupees per card	R	NA	
11	ADM	SUT	CUT	ADM-SUT-CUT-001	Cards Utilized	CRO_UTI	The frequency count of cards for which a preauthorisation is given atleast one time for atleast one use of any therapy during one or more specified periods (usually policy periods). A card for which preauthorisation is given more than once needs to be counted as a single card utilised.	Policy Period and Phase, District	NA	Count of cards as per the indicator description	Cards Utilization Profile (i.e. how many cards have been utilized and for what purposes)	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	Summary measure to see the cards utilized as a whole and also in dimensions of categories etc.	Number of cards (in Thousands)	A	Note1: While breaking down the utilization of cards per category, a card for which preauthorisation is given more than once, for the category, needs to be counted as a single card utilised for that category. Note2: This number can be taken for the whole scheme, for insurance mode, and for trust modes separately.

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12	ADM	SUT	CUT	ADM-SUT-CUT-002	Covered Card-years	CCY	The number of cards which were covered and the time duration they were covered when expressed in card years (is termed as covered card years)	Policy Period and Phase, District	NA	$(\text{Cards covered} \times ((\text{To date} - \text{From date})/365)) \text{ for a specified period (usually policy period)}/100000$	Number of cards covered and the time period for which they were covered	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Standardized measure of expressing number of cards covered in a given period in card years (accounting for the changes that take place in a year). Example: During a financial year 100 therapies were done for 100 cards (who were covered for 4 months (minor policy period) in present financial year) and later 500 cards were added during the next policy period and thus for the next 8 months 600 cards were covered and 200 therapies were performed in the next 8 months (major policy period) of the financial year. So the number of therapies performed during a financial year needs to take into account the changes in the number of cards covered during that period. Similarly all measures are calculated per card year. In a calendar year the first 4 months consists of 121 days and the remaining 8 months consists of 245 days. The card year during this financial year is $(100 \times 121/366 + 600 \times 245/366) = 435.8904$ card years. Number of therapies performed per one card year during this financial year is $(100 + 200) / 435.8904 = 0.688$. The number of therapies per 100 card years in this financial year is 68.8	lakh card-years	Re	If the report is for successive periods then 'Sum of Covered Card-years' is used. It is calculated using the formula: $\text{Sum of } [(\text{Cards Covered} \times ((\text{To date} - \text{From date})/365))] \text{ for each specified period (usually policy period)}$.
13	ADM	SUT	CUT	ADM-SUT-CUT-003	Utilised card-years	UCY	The number of cards used for a particular [dimension] if one lakh cards are covered over one year period.	Policy Period and Phase, Therapy, Category	NA	$(\text{Frequency Count of utilised cards} \times ((\text{To date} - \text{From date})/365)) \text{ for a specified period (usually policy period)}/100000$	The number of cards that have been utilized during a specified period of time and the associated [dimension] data.	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It represents the number of cards that have been used for a [dimension of interest] in one year (if one lakh cards were covered). It could be used for breakdown analysis/ profiling of usage of cards by [dimension of interest].	lakh card-years	Re	When a defined set of therapies dimension is used all the cards which were utilized for one or more therapies from that basket are considered in the formula
14	ADM	SUT	PUT	ADM-SUT-PUT-001	Persons Utilized	P_Uti	The frequency count of persons for which preauthorisation is given for one or more procedures either one or more times during one or more specified periods (usually policy periods). A person for which preauthorisation is given more than once needs to be counted as a single person utilised.	Policy Period and Phase, Therapy, Category	NA	$(\text{Count of persons (as per the indicator description)}/100000)$	Persons Utilization Profile (i.e. how many persons have utilized our services and what procedures have been used)	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	Summary measure to see the utilization of our services by persons as a whole and also in [dimensions of interest].	Number of persons (in lakhs)	Re	Note1: While breaking down the utilization of persons per [dimension], a person for which preauthorisation is given more than once, for the [dimension], needs to be counted as a single person who utilized the particular dimension. Note2: This number can be taken for the whole scheme, for insurance mode, and for trust modes separately.
15	ADM	SUT	PUT	ADM-SUT-PUT-002	Covered Person-years	CPY	The number of persons who were covered and the time duration they were covered when expressed in person years (is termed as covered person years)	Policy Period and Phase, District (to compare districts in terms of population during the particular time period)	NA	$(\text{Population} \times ((\text{To date} - \text{From date})/365)) \text{ for that period (usually a policy period)}/100000$	Population covered and the time period during which they are covered	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Standardized measure of expressing number of persons covered in a given period in person years (accounting for the changes that take place in a year). Example: During a financial year 100 therapies were done for 100 persons (who were covered for 4 months (minor policy period) in present financial year) and later 500 persons were added during the next policy period and thus for the next 8 months 600 persons were covered and 200 therapies were performed for them in the next 8 months (major policy period) of the financial year. So the number of therapies performed during a financial year needs to take into account that the changes in the number of persons covered during that period. Similarly all measures are calculated per person year. In a calendar year the first 4 months consists of 121 days and the remaining 8 months consists of 245 days. The person year during this financial year is $(100 \times 121/366 + 600 \times 245/366) = 435.8904$ person years. Number of therapies performed per one person year during this financial year is $(100 + 200) / 435.8904 = 0.688$. The number of therapies per 100 person years in this financial year is 68.8	lakh person-years	Re	If the report is for successive periods then 'Sum of Covered Person-years' is used. It is calculated using the formula: $\text{Sum of } [(\text{Persons Covered} \times ((\text{To date} - \text{From date})/365))] \text{ for each specified period (usually policy period)}$
16	ADM	SUT	PUT	ADM-SUT-PUT-003	Utilised person-years	UPY	The number of persons who used a particular [dimension] if one lakh persons are covered over one year period.	Policy Period and Phase, Therapy, Category	NA	$(\text{Number of persons who utilized a [dimension]} \times ((\text{To date} - \text{From date})/365)) \text{ for a specified period (usually policy period)}/100000$	The number of persons that have utilized a [dimension] during a specified period of time if one lakh persons are covered over one year period.	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It represents the number of persons that have utilized a [dimension of interest] in one year (if one lakh persons were covered). It could be used for breakdown analysis/ profiling of utilization of [dimension of interest] by persons.	lakh person-years	Re	When a defined set of therapies dimension is used all the cards which were utilized for one or more therapies from that basket are considered in the formula
17	ADM	SUT	TUT	ADM-SUT-TUT-001	Therapies done (TD=Tr_R_U)	TD	The frequency count of surgeries/therapies done for the pre-authorisations given during a specified period.	Policy Period and Phase	NA	Count of surgeries/therapies as per indicator description	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of therapies	A	This can be calculated for the whole scheme, for insurance mode, and for trust modes separately.
18	ADM	SUT	TUT	ADM-SUT-TUT-002	Therapies discharged	TDIS	The frequency count of surgeries/therapies discharged out of the pre-authorisations given during a specified period.	Policy Period and Phase	NA	Count of surgeries/therapies as per indicator description	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of therapies	A	This can be calculated for the whole scheme, for insurance mode, and for trust modes separately.
19	ADM	SUT	TUT	ADM-SUT-TUT-003	Therapies Claim raised	CL_RS	The frequency count of surgeries/therapies for which claim is raised out of the preauths given during a specified period.	Policy Period and Phase	NA	Count of surgeries/therapies as per indicator description	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	This can be calculated for the whole scheme, for insurance mode, and for trust modes separately.
20	ADM	SUT	TUT	ADM-SUT-TUT-004	Therapy Claim Approved	CLA	The number of therapies approved for payment out of 'therapies claim raised'. Approved means those approved by Claim Head in case of insurance or CAO in case of Trust.	Policy Period and Phase	NA	Sum of the Number of therapies approved by Insurance Claim Head and the Number of therapies approved by Trust CAO	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	NA
21	ADM	SUT	TUT	ADM-SUT-TUT-005	Therapy Claim Rejected	CLR	The number of therapies rejected for payment out of 'therapies claim raised'. Rejected means those rejected by Claim Head in case of insurance or CAO in case of Trust.	Policy Period and Phase	NA	Sum of the Number of therapies rejected by Insurance Claim Head and the Number of therapies approved by Trust CAO 'out of the 'therapies claim raised'.	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	NA

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22	ADM	SUT	TUT	ADM-SUT-TUT-000	Therapy Claim kept Pending	CLPN	The number of therapies pending approval out of 'therapies claim raised'.	Policy Period and Phase	NA	Sum of the cases pending at panel doctor, trust doctor, claims head and claims authorization officer.	Data of individual case processing from patient registration to claims paid for every patient registered in RAS database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	NA

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks	
23	ADM	SUT	TUT	ADM-SUT-TUT-007	Therapy Claim Lapsed	CL_LP	The number of therapies waiting approval out of *therapies claim raised* which have lapsed due to time barring or cancellation + the number of therapies discharged out of those preauthed which remain not submitted after 90 day period.	Policy Period and Phase	NA	Count of surgeries/therapies as per indicator description	Data of individual case processing from patient registration to claims paid for every patient registered in RAS database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	NA
24	ADM	SUT	TUT	ADM-SUT-TUT-008	Therapies Claim paid	CLB_A	The frequency count of therapies for which claim is paid for therapies preauthed during a specified period	Policy Period and Phase	NA	Count of therapies as per the indicator description	Data of individual case processing from patient registration to claims paid for every patient registered in RAS Database during a particular time period.	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	These are summary operational indicators which give us a picture of how many cases are processed during a particular period and how many of them are present at every level/exit point.	Number of claims	A	NA
25	ADM	SUT	TUT	ADM-SUT-TUT-009	Claims amount paid for therapies during a specified period	CL_PCST_TP	Claim paid amount till date for all therapies preauthed during the period.	Policy Period and Phase	NA	Sum of all amounts as per the indicator description	Claims paid data during a specified period	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To see the amount of claims paid for a specified period and compare them across time-periods.	Rupees	A	Note: Generally claim paid term used would represent the amount paid till date for the therapies preauthed during a specified period, unless specified otherwise. (In reports referred as 'Therapies Claim Paid Cost for a specified period')
26	ADM	SUT	TUT	ADM-SUT-TUT-010	Claim amount paid for therapies during a specified period	CL_PCST_D	The claim paid cost of therapies during a month for all therapies preauthed during the past.	Policy Period and Phase	NA	Sum of all amounts as per the indicator description	Claims paid data during a specified period	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It records the amount that the institute is paying during a period in the form of claims and the moment of funds from our company periodically.	Rupees	A	(In reports referred as 'Therapies Claim Paid Cost during a specified period')
27	ADM	SUT	UTR	ADM-SUT-UTR-001	Card Utilization Rate	CUR	The number of cards utilized if one lakh cards are covered over one year period	Policy Period and Phase, District, Therapy, Category, Age, Sex, Community (caste), Region (Urban/Rural), Defined set of therapies	NA	(Number of cards utilized during the specified period/Card years during the specified period)*100000	The number of cards covered during a specific period (in card years) and the number of cards utilized for the [associated dimension].	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Profiling the utilization of cards (at dimensions of interest)	Number per lakh card-years	R	When a defined set of therapies dimension is used the cards which were utilized for one or more therapies from that basket are considered in the formula
28	ADM	SUT	UTR	ADM-SUT-UTR-002	Person Utilization Rate	PUR	The number of persons who utilized a particular [dimension] if one lakh persons are covered over one year period.	Policy Period and Phase, District, Therapy, Category, Age, Sex, Community (caste), Region (Urban/Rural), Defined set of therapies	NA	(Number of persons who utilized a particular [dimension] during the specified period/ Person years during the specified period)*100000	The number of persons covered during a specific period (in person years) and the number of persons who utilized a particular [dimension].	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Profiling the utilization of various therapies at person level	Number per lakh person-years	R	When a defined set of therapies dimension is used all the persons who utilized one or more therapies from that basket are considered in the formula
29	ADM	SUT	UTR	ADM-SUT-UTR-003	Average number of times a Therapy was performed per 100 card-years among the covered cards	ATPC	Average number of therapies performed per one hundred card years among the covered cards.	Therapy, category, PD, HD, NWH	NA	(Frequency count of performance of the therapy during successive periods / Card-years)	The number of cards that have been covered for given period of time (in card years) and the frequency count of the therapy done during the specified period (each time used is accounted as one count).	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Profiling the therapies (taking into account the number of times a person has used a particular therapy and the number of covered person years) during a particular period at person level. It gives us the picture of which therapies are being utilized most number of times. (A person can use haemodialysis procedure twice and this information is not being recorded in person utilization rate indicator.) It is profiling the load of the therapies among the covered cards during a specific period of time.	Number of therapies per 100 card years	G	ATPC for all therapies; Sum of ATPC for individual therapies.
30	ADM	SUT	UTR	ADM-SUT-UTR-004	Average number of times a Therapy was performed per 100 card-years among the utilized cards	ATPUC	Average number of therapies performed per one hundred card years among the utilized cards	Therapy, category, PD, HD, NWH	NA	Frequency count of performance of a given therapy during successive periods / Card-years	Number of times a particular therapy has been used and the number of cards that have been covered for a given period of time (card years) for the cards which were utilized for that therapy	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To identify/profile the pattern of change in utility of therapies among the utilized cards/families during specific period of time. It is also used for profiling the load of the therapies among the utilized cards during a specific period of time.	Number of therapies per 100 card years	G	For all therapies it is calculated as; Sum of frequency count of performance of all therapies during successive periods / Total number of Card-years (for utilized cards.)
31	ADM	SUT	UTR	ADM-SUT-UTR-005	Average number of times a Therapy was performed per 100 person-years among covered persons	ATPCP	Average number of therapies performed per one hundred person years among the covered persons.	Therapy, category, PD, HD, NWH	NA	Frequency count of performance of a given therapy during successive periods / Person-years	The number of persons that have been covered during a specified period (in person years) and the frequency count of the therapy done during the specified period (each time used is accounted as one count).	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Profiling the therapies (taking into account the number of times a person has used a particular therapy and the number of covered person years) during a particular period at person level. It gives us the picture of which therapies are being utilized most number of times. (A person can use haemodialysis procedure twice and this information is not being recorded in person utilization rate indicator.) It is profiling the load of the therapies among the covered persons during a specific period of time.	Number of therapies per 100 person years	G	ATPCP for all therapies; Sum of ATPCP for individual therapies.
32	ADM	SUT	UTR	ADM-SUT-UTR-006	Average number of times a Therapy was performed per 100 person-years among utilized persons	ATPUP	Average number of therapies performed per one hundred person years among the utilized persons.	Therapy, category, PD, HD, NWH	NA	Frequency count of performance of a given therapy during successive periods / Person-years	Number of times a particular therapy has been used and the number of persons who utilized that therapy (in person years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To identify/profile the pattern of change in the number of therapies among the utilized persons during specific period of time	Number of therapies per 100 person years	G	For all therapies it is calculated as; Sum of frequency count of performance of all therapies during successive periods / Total number of person-years (for utilized persons)
33	ADM	SUT	UTR	ADM-SUT-UTR-007	Average number of cards utilized per 100 card years among the covered cards	ACPC	Average number of cards utilized per one hundred card years among the covered cards	Therapy, category, PD, HD, NWH	NA	Frequency count of the number of cards which are preauthed atleast once / Card Years	The cards which were preauthed atleast once and the number of cards that were covered for a specified period of time (in card years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It captures the change in utility pattern of cards (Card Utilization Pattern)	Number of cards per 100 card years	G	NA
34	ADM	SUT	UTR	ADM-SUT-UTR-008	Average number of Persons who Utilized a service per 100 card years among the covered cards	APPC	Average number of persons who have utilized the services per one hundred card years among the covered cards	Therapy, category, PD, HD, NWH	NA	Frequency count of the number of people who were given preauth atleast once / Card years	The persons who were given preauth atleast once and the number of cards that were covered for a specified period of time (in card years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It captures the change in the utility pattern of people/ persons (People Utilization Pattern)	Number of persons per 100 card years	G	NA
35	ADM	SUT	UTR	ADM-SUT-UTR-009	Average number of Persons who Utilized a service per 100 card years among utilized cards	APPUC	Average number of persons who have utilized the services per one hundred card years among the utilized cards	Therapy, category, PD, HD, NWH	NA	Frequency count of the number of people who were given preauth atleast once / Card years	The persons who were given preauth and the number of utilized cards that are covered for a specified period of time (in card years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	This is a measure to capture the change in the utility pattern of people/persons among the utilized cards (People Utilization Pattern).	Number of persons per 100 card years	G	NA
36	ADM	SUT	UTR	ADM-SUT-UTR-010	Average number of times a card is used per 100 card years among the covered cards	ATIPCC	Average number of times a card is used per one hundred card years among the covered cards	Therapy, category, PD, HD, NWH	NA	Sum(Frequency count of the number of times a card is used) for all the cards which were atleast preauthed once / Card years	The number of times a card is used, the details of every card transaction and the number of cards that were covered for a specified period of time (in card years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It is a summary measure which shows the average number of times a card is used per one covered card year	Number of times a card is used per 100 card years	G	NA

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37	ADM	SUT	UTR	ADM-SUT-UTR-01	Average number of times a utilized card is used per 100 card years among the utilized cards	ATIPUC	Average number of times a card is used per one hundred card years among the utilized cards	Therapy, category, PD, HD, NWH	NA	Sum(Frequency count of the number of times a card is used) for all the cards which were atleast preauthed once / Card years	The number of times a card is used, the details of every card transaction and the number of utilized cards that are covered for a specified period of time (in card years)	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It captures the change in the utility of the number of times a card is used. (Times usage utilization pattern). i.e. load within the utilized cards	Number of times a card is used per 100 card years	G	Number of times a card is used is another parameter of interest among the utilization.	
38	ADM	SUT	UTR	ADM-SUT-UTR-02	Average number of therapies used per one time usage of a card	AUPUC	Average number of therapies that are performed during a single instance of card utilization	Therapy	NA	Sum(Frequency count of number of therapies used for one time utilization of a card) for all the cards which were preauthed atleast once / Sum(Frequency count of the number of times each card is used) for all the cards which were preauthed atleast once	Card usage data and the associated therapy uses	N	N	N	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It captures the load of usage of therapies per a single utilization of a card	Number of uses per one time utilization of the card	G	Note: It is always calculated from the utilized cards only	
39	ADM	SUT	CLR	ADM-SUT-CLR-001	Claim Rate for a [dimension]	CLR	The amount of money that is being spent on a particular therapy (or a set of therapies, as per the dimension) during a specific period per covered card year	Category, Reserved Therapies, Tertiary Care Therapies, All Therapies	NA	For one therapy, (Package price x number of therapies done claim paid) for the specified period / Covered card-years (in that duration)	Therapies done for which claim has been paid, specified time duration, package price and covered card years	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To profile and compare which therapies (or set of therapies) are costing maximum during a specified period	Rupees per covered card-year	R	Hint for calculating CLR for a set of therapies: For a set of therapies claim rate is calculated individually and summed up	
40	ADM	SUT	CLR	ADM-SUT-CLR-002	Claim Deduction Ratio	CDR	It is a ratio which indicates about the claim amount that has been reduced from the preauth estimate during a specified period.	Policy Period and Phase, Therapy, Category	NA	100 x (Therapies done Cost - Therapies Claim Paid Cost) / Therapies Done Cost	Therapies preauth cost and Therapies claim paid cost	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To see how much of deduction has taken place for a period of time between preauths and claims	Number (without any specific unit)	Rt	NA	
41	ADM	SUT	WGT	ADM-SUT-WGT-001	Weight	WT_DIM	Weight of a [dimension]	Therapy basket, Category Basket, Reserved Therapies, Tertiary care Therapies	NA	Sum of Wts of therapies (as per the dimension) from the procedure basket	Weight of each individual therapy available in the therapy basket	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It gives the proportion of cost bagged by a set of therapies (defined by the dimension)	Number (without any specific unit)	Rt	Weight of any set of procedures will always be less than 1 and the weight of all the procedures will always be equal to 1.	
42	ADM	SUT	WGT	ADM-SUT-WGT-002	Bare Weight	BW_DIM	Bare Weight of a [dimension]	Therapy basket, Category Basket, Reserved Therapies, Tertiary care Therapies	NA	Sum of BWs of therapies (as per the dimension) from the procedure basket	Bare Weight of each individual therapy available in the therapy basket	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It gives the proportion of utilization for a set of therapies (defined by the dimension)	Number (without any specific unit)	Rt	Bare Weight of any set of procedures will always be less than 1 and the weight of all the procedures will always be equal to 1.	
43	ADM	SEX	CRT	ADM-SEX-CRT-001	Claim Ratio	CR	Ratio of the amount spent on claims and the amount invested as premium during a specified period	Policy Period and Phase	NA	Therapies Claim paid Cost for the period / Premium paid for the period	Therapies Claims paid amount and premium paid amount	N	N	N	N	N	N	N	N	Policy Period	RAS	Outcome	To look at a glance what has happened in the previous years in terms of the input amount (premium paid) and the spent amount (claims paid).	Number (without any specific unit)	Rt	It is interpreted depending upon the value greater than 1 or lesser than 1 (or) by comparing with other values over different time periods.	
44	ADM	SEX	CRT	ADM-SEX-CRT-002	Bare Claim Ratio	BCR	Ratio of the amount spent on claims and the amount invested as bare premium (void of service taxes) during a specified period.	Policy Period and Phase	NA	Therapies Claim paid Cost for the period / Bare Premium	Therapies Claim paid cost, premium paid, service tax during a specific period	N	N	N	N	N	N	N	N	Policy Period	RAS	Outcome	To look at a glance what has happened in the previous years in terms of the input amount (premium paid) and the spent amount (claims paid). This a finer measure compared to the claim ratio and will be useful when there is variation in service taxes levied by the government.	Number (without any specific unit)	Rt	It is interpreted depending upon the value greater than 1 or lesser than 1 (or) by comparing with other values over different time periods.	
45	ADM	SEX	CRT	ADM-SEX-CRT-003	Premium Claim Difference	PCD	Difference of the amount invested as premium during a policy period and the amount incurred as expenditure (Therapies Claim Paid Cost) during a Policy Period	Policy Period and Phase	NA	Premium Paid for the Policy Period - Therapies Claim Paid Cost for the Policy Period	Therapies Claims paid amount and premium paid amount	N	N	N	N	N	N	N	N	Policy Period	RAS	Outcome	This indicators too conveys the same information as above indicators i.e. to look at a glance what has happened in the previous years in terms of the input amount (premium paid) and the spent amount (claims paid). However this indicator specifies the exact amount that differs between the investment and expenditure amounts.	Rupees	A	NA	
46	ADM	SEX	CRT	ADM-SEX-CRT-004	Average Preauth Size	APS	Mean Preauth Size. It is a central tendency measure which represents the preauth cost during a specified period.	Policy Period and Phase	NA	Therapy Preauth Cost / Number of Therapies Preauthed	Therapies Preauth Cost and Number of therapies which have been preauthed	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It would be useful to monitor if the preauth cost is decreasing or increasing over various time periods.	Rupees	G	NA	
47	ADM	SEX	CRT	ADM-SEX-CRT-005	Average Claim Size	ACS	Mean Claim Size. It is a central tendency measure which represents the claim cost during a specified period.	Policy Period and Phase	NA	Therapies Claim Paid Cost / Number of Therapies Claim Paid	Therapies claim paid cost and number of therapies claim paid	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	It would be useful to monitor if the claim cost is decreasing or increasing over various time periods.	Rupees	G	NA	
48	ADM	SEX	CRT	ADM-SEX-CRT-006	Interest Earned by Insurer on Unspent Premium for a phase	NT_INS	Interest earned by the insurer on unspent premium for a particular phase	Policy Period and Phase	NA	Sum of [((0.94 x bare premium available with insurer at the beginning of the day) - claim payment for the day) x 0.75/30.5] for all the days in the specified period. This assumes that 0.06 percent of premium is spent for admin expenses on the day of premium payment; that month has 30.5 days; that rate of bank interest is 9% per annum.	Day wise bare premium available with the insurer and the claim payments made by the insurer per day	N	N	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	It conveys how much profit the insurer is making on the unspent premium for a particular phase.	Crone Rupees	Re	NA
49	ADM	SEX	CCO	ADM-SEX-CCO-001	Therapies Claim Outstanding for a specified period	TCO	Number of therapy claims which are yet to be processed (or) are in 'in process' state	Overall Scheme, Policy period and Phase	NA	Count of therapy claims as per indicator description	Number of therapy claims which are 'in process'	Y	Y	Y	N	N	N	N	N	RAS	Activity	To look at the number of cases which are 'in process' at a particular point of time duration	Number of cases	A	NA		
50	ADM	SEX	CCO	ADM-SEX-CCO-002	Therapies Claim Outstanding Cost for a specified period	TCOC	The cost that incurs for the 'in process' therapy claims	Overall Scheme, Policy period and Phase	NA	Sum of the amount	Cost of the claims which are 'in process'	Y	Y	Y	N	N	N	N	N	RAS	Activity	To get an idea of the amount that we are thought to be liable for as these cases are not yet processed	Rupees	A	NA		
51	ADM	SEX	CCO	ADM-SEX-CCO-003	Therapies Claim Pending at Bank for a specified period	TCB	Number of therapy claims which have got approved but weren't yet paid by the bank (to the NWH)	Overall Scheme, Policy period and Phase	NA	Count of therapy claims as per indicator description	Case process data and bank payment data	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor the rate of movement of funds at bank level after processing this indicator is used. It gives the number of cases which are yet to be paid at the bank level.	Number of cases	A	NA		
52	ADM	SEX	CCO	ADM-SEX-CCO-004	Therapies Claim Pending at Bank Cost for a specified period	TCBC	The cost that incurs for the therapy claims which have got approved but weren't yet paid by the bank	Overall Scheme, Policy period and Phase	NA	Sum of the amount	Cost of the claims which were approved but weren't yet paid by the bank	Y	Y	Y	N	N	N	N	N	RAS	Activity	To calculate the actual liquid amount we have we need to subtract this amount as well as the health camps claim pending amount from our liquid assets. (It helps us in calculating the exact liquid amount which we have at a particular point of time.)	Rupees	A	NA		
53	ADM	SEX	CCO	ADM-SEX-CCO-005	Health Camp Claim Outstanding	HC_CL_O	Number of health camp claims which are yet to be processed (or) are in 'in process' state	Overall Scheme, Policy period and Phase	NA	Count of health camps as per indicator description	Number of health camp claims which are 'in process'	Y	Y	Y	N	N	N	N	N	RAS	Activity	To look at the number of cases which are 'in process' at a particular point of time duration	Number of cases	A	NA		
54	ADM	SEX	CCO	ADM-SEX-CCO-006	Health Camp Claim Outstanding Cost	HC_CLOC	The cost that incurs for the 'in process' health camp claims	Overall Scheme, Policy period and Phase	NA	Sum of the amount	Cost of the health camp claims which are 'in process'	Y	Y	Y	N	N	N	N	N	RAS	Activity	To get an idea of the amount that we are thought to be liable for as these cases are not yet processed	Rupees	A	NA		

GrIn	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
55	ADM	SEX	CCO	ADM-SEX-CCO-001	Health Camp Claim pending	HC_CLPN	Number of health camp claims which have got approved but weren't yet paid by the bank (to the NWH)	Overall Scheme, Policy period and Phase	NA	Count of health camps as per indicator description	Health camp claim process data and bank payment data	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor the rate of movement of funds at bank level after processing this indicator is used. It gives the number of cases which are yet to be paid at the bank level.	Number of cases	A	NA
56	ADM	SEX	CCO	ADM-SEX-CCO-008	Health Camp Claim Pending Cost	HC_CLPNC	The cost that incurs for the health camp claims which have got approved but weren't yet paid by the bank	Overall Scheme, Policy period and Phase	NA	Sum of the amount	Cost of the health camp claims which were approved but weren't yet paid by the bank	Y	Y	Y	N	N	N	N	N	RAS	Activity	To calculate the actual liquid amount we have we need to subtract this amount as well as the therapies claim pending amount from our liquid assets. (It helps us in calculating the exact liquid amount which we have at a particular point of time.)	Rupees	A	NA
57	ADM	SEX	FFO	ADM-SEX-FFO-001	The R ² value	M_PA	Forecast Model Diagnostics measure	Overall Scheme, Policy period and Phase	NA	It is provided by the software	Forecast dataset prepared for analysis	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	Goodness of model fit parameter	Number (without any specific unit)	NA	Model Diagnostic Measures
58	ADM	SEX	FFO	ADM-SEX-FFO-002	The curve that is fitted	M_CU	Forecast Model Description	Overall Scheme, Policy period and Phase	NA	None	Forecast dataset prepared for analysis	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	Type of curve that is fitted to the data	Descriptive Field (no units present)	NA	Model Diagnostic Measures
59	ADM	SEX	FFO	ADM-SEX-FFO-003	Error Plot	M_ERRPLT	Forecast Model Diagnostics measure	Overall Scheme, Policy period and Phase	NA	None	Forecast dataset prepared for analysis	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	Shows the variations from the actual data and the values obtained from the prediction model. It is useful for residual analysis and outlier analysis.	Plot Diagram (no units present)	NA	Model Diagnostic Measures
60	ADM	SEX	FFO	ADM-SEX-FFO-004	Forecast data date	M_FCST_DT	Forecast data description in terms of time period	Overall Scheme, Policy period and Phase	NA	None	Forecast dataset prepared for analysis	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	The time period of the data that has been used for building the prediction model. (From date and end date of the data used for forecasting)	Date Description (Date format)	NA	Model Diagnostic Measures
61	ADM	SEX	FFO	ADM-SEX-FFO-008	Weight of Specified Procedure Basket	FCST_RF_WT	Weights calculated as on 1st Jan/1st July of current year. They can also be considered as reference weights.	Overall Scheme, Policy period and Phase	NA	Weights calculated as on 1st Jan/1st July of current year (from the cumulative data)	Claim Rate of every therapy available in the procedure basket during the "fully loaded state" year	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	This set of weights are used as reference weights which we apply for preparing forecast analysis dataset assuming that the same utility rates would be present at any given point of time in the past.(Note: this is done for a particular point of time)	Number (without any specific unit)	A	Definition of "Reference Weights"
62	ADM	SEX	FFO	ADM-SEX-FFO-005	Weight of month's Procedure Basket	FCST_MN_WT	The reference weights are applied to the retrospective (or) partially loaded set of procedures data during a time period of one month to calculate the weight of the month's procedure basket	Overall Scheme, Policy period and Phase	NA	Sum of [Wt s for therapies available for the month for Insurance mode + Wt s for therapies available for the month under Trust mode]	Claim Rate of every therapy available in the procedure basket during the "fully loaded state" year	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	These weights indicate the percentage of cost the partially loaded set of procedures would account for if the fully loaded set of procedures were made available at that point of time	Number (without any specific unit)	A	This is an intermediate variable
63	ADM	SEX	FFO	ADM-SEX-FFO-006	Therapy Claim Paid-Total for a month	FCST_TH_CLM	The total claim amount for a particular month (usually the previous years data (of 'partially loaded state' years).	Overall Scheme, Policy period and Phase	NA	Sum of (Claim paid for the month for Insurance mode + Claim paid for the same month for Trust mode)	Claims paid amount during the specified time period (usually month-wise)	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	This is an intermediate variable which is used for preparing the forecasting dataset.	Core Rupees	A	Intermediate variable
64	ADM	SEX	FFO	ADM-SEX-FFO-007	Relative claim Paid for the month for RAS	FCST_RL_CLM	This is a derived variable which is used for calculating the amount that would have costed us in previous years (partially loaded state) if we were fully loaded.	Overall Scheme, Policy period and Phase	NA	Total Claim paid for a month/ Month's Procedure Basket Wt. This gives the proportionate claim for given basket of procedures	Indicator coded (Therapy Claim paid - Total for a month) and the reference weights	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	This is used for calculating the amount that we would incur if we were "fully loaded" in the past time periods	Core Rupees	A	Final variable of interest (when we consider all the procedures available in the procedure basket during forecasting)
65	ADM	SEX	FFO	ADM-SEX-FFO-009	Relative Total Claim	FCST_RL_TCLM	This is a derived variable which is used for calculating the amount that would have costed us in previous years (partially loaded state) for a specific set of procedures (say a set of procedures in AS-II and AS_1 etc.).	Overall Scheme, Policy period and Phase	NA	(Therapy claim paid for period/Wt of month's procedure basket) x Specified Procedure Basket Wt	Intermediate variables; Therapy Claim paid for the month (past data), reference weights, therapies available in the specified duration (past)	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	This is used for calculating the amount for a specific set of procedures that we would incur if we were "fully loaded" in the past time periods	Core Rupees	A	Final variable of interest (when we consider a subset of procedures and the cost it incurs to us during forecasting)
66	ADM	SEX	FFO	ADM-SEX-FFO-010	Cumulative relative Claim (Cr)	FCST_CL_RCLM	Sum of previous months relative claim and present months claim	Overall Scheme, Policy period and Phase	NA	Relative claim Paid for the month + cumulative relative claim for the previous months	"Relative Total Claim" variable	N	N	N	Y	Y	Y	N	Policy Period	RAS	None	This is a running sum of the estimated amount used in forecasting report	Core Rupees	A	Variable of interest defined for forecasting report
67	FOP	NWH	***	FOP-NWH-***-001	Hospital Beds	HB	Total number of beds available in a NWH	NWH, HD	NA	No formula (fixed quantity)	Hospital capacity in terms of beds	N	N	N	Y	Y	Y	N	RAS	Input	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of beds	A	NA	
68	FOP	NWH	***	FOP-NWH-***-002	Reserved Beds in a NWH	RB	Number of beds reserved for Aarogyasri out of total Hospital beds	NWH, HD	NA	No formula (fixed quantity)	Reserved number of beds for Aarogyasri	N	N	N	Y	Y	Y	N	RAS	Input	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of beds	A	NA	
69	FOP	NWH	***	FOP-NWH-***-003	Occupied Beds in a NWH	OB	Number of beds occupied by Aarogyasri patients out of total Hospital beds	NWH, HD	NA	Count of beds occupied by Aarogyasri patients in a hospital	Number of beds occupied in a hospital by Aarogyasri	Y	N	N	N	N	N	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of beds	A	NA	
70	FOP	NWH	***	FOP-NWH-***-004	Occupied Bed-days in a NWH, during a specified period	DBD	Occupied bed days represents the duration a NWH has been utilized by patients during a specific period of time	NWH, HD	NA	Sum of occupied beds in days for all cases	Number of beds occupied during a specific time period	Y	Y	Y	Y	Y	Y	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of occupied bed-days	A	NA	
71	FOP	NWH	***	FOP-NWH-***-005	Hospital OP in a NWH	OP	Frequency count of OP cases registered in a day	NWH, HD	NA	Same as indicator description	OP case registration details	Y	Y	Y	Y	Y	Y	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of cases	A	NA	
72	FOP	NWH	***	FOP-NWH-***-006	Hospital IP in a NWH	IP	Frequency count of IP cases registered in a day	NWH, HD	NA	Same as indicator description	IP case registration details	Y	Y	Y	Y	Y	Y	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of cases	A	NA	
73	FOP	NWH	***	FOP-NWH-***-007	Aarogyasri Bed Occupancy Rate, during a specified period	BOR	The occupancy rate is a calculation used to show the actual utilization of an inpatient health facility for a given time period.	NWH, HD	NA	Occupied Bed-days in a NWH / Reserved Beds in the NWH x number of days in the period	Occupied Beds in a hospital, Reserved beds in a hospital, time period	Y	Y	Y	Y	Y	Y	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Percent (like x% etc.)	R	NA	
74	FOP	NWH	***	FOP-NWH-***-008	Therapy-month for a given therapy, during a specified period	THR_MTH	1 therapy month denotes that one particular therapy has been provided by the NWH for a period equivalent to that of 1 month. Therapy month is a standard used to see which therapies are utilized mostly in a NWH. (In other words, it shows which therapies are being provided mostly by a particular network hospital).	NWH, HD	NA	1 x (Number of days in the specified period/30.5)Ex: One therapy made available in a NWH for patients to utilize as and when required for one month will mean 1 therapy-month	Therapies done by a NWH	Y	Y	Y	Y	Y	Y	N	RAS	Output	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Number of Therapy Months	Re	NA	
75	FOP	NWH	***	FOP-NWH-***-009	Bed Occupancy updation time	OB	Average time at which the bed occupancy updation was done by the NWH	NWH, HD	NA	Sum(Time taken by the NWH to update bed occupancy in each case)/Number of cases	Time taken by the NWH to update bed occupancy and the number of cases	Y	Y	Y	Y	Y	Y	N	RAS	Activity	Indicator set to capture the capacity and utilization pattern of the NWH in the scheme	Units of time (Ex: mins, hrs etc.)	G	NA	
76	FOP	HCA	***	FOP-HCA-***-001	Health Camps Conducted	HCC	Number of health camps conducted during a specified period	Policy Period and Phase, PO, NWH	NA	Count Of health camps	Data of the health camps conducted during a particular period	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Input	Indicator set to monitor the efficiency of health camps referral system	Number of health camps	A	NA
77	FOP	HCA	***	FOP-HCA-***-002	Patients Screened	HPCS	Number of patients screened in all the health camps conducted during a specified period	Policy Period and Phase, PO, NWH	NA	Count of patients	Number of patients screened in a health camp and the time period	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Activity	Indicator set to monitor the efficiency of health camps referral system	Number of patients screened	A	NA

Code	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DR Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks		
78	FOP	HCA	***	FOP-HCA-***-003	Patients Referred	HCPR	Number of patients referred to Network Hospitals from all the health camps conducted during a specified period	Policy Period and Phase, PD	NA	Count of patients	Number of patients referred to Network Hospitals during a health camp and the time period	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Indicator set to monitor the efficiency of health camps referral system	Number of patients referred	A	NA	
79	FOP	HCA	***	FOP-HCA-***-004	Health Camp Rate	HCR	Number of health camps conducted per week (during a specific period of time)	Policy Period and Phase, PD	NA	Number of health camps conducted during a specified period / Number of weeks in the period	Number of health camps conducted during a specified period and the time duration in which they were conducted	N	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Input	Indicator set to monitor the efficiency of health camps referral system	Number of health camps conducted per one week	A	NA	
80	FOP	HCA	***	FOP-HCA-***-005	Patients Screening Rate	HSR	Number of patients screened (in all the health camps conducted during a specified period) per week	Policy Period and Phase, PD	NA	Number of patients screened in all the health camps conducted during a specified period / Number of weeks in the period	Number of health camps, number of patients screened and the time duration	N	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Activity	Indicator set to monitor the efficiency of health camps referral system	Number of patients screened per one week	R	NA	
81	FOP	HCA	***	FOP-HCA-***-006	HC patient referral capture rate	HCAP	One patient out of every 'n' patients' who were screened get referred to a hospital, this is calculated as HCAP	Policy Period and Phase, PD	NA	Number of patients referred to NWH / Number of patients screened in health camps	Number of patients screened in a health camp and the number of patients referred to a hospital	N	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Indicator set to monitor the efficiency of health camps referral system	One patient referred per every 'n' number of patients screened	R	NA	
82	FOP	HCA	***	FOP-HCA-***-007	HC patient referral conversion rate	HCON	One patient out of every 'n' patients' who were referred get registered in a hospital, this is calculated as HCON	Policy Period and Phase, PD	NA	Number of patients registered in NWH / Number of patients referred to NWH	Number of patients referred in a health camp and the number of patients registered to a hospital	N	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	Indicator set to monitor the efficiency of health camps referral system	One patient registered per every 'n' number of patients referred	R	NA	
83	FOP	FUC	***	FOP-FUC-***-001	Follow up eligible cases	FU_ECS	Number of follow up eligible cases at any specified point of time	Policy Period and Phase, PD, HD	NA	Count of cases	Cases which are eligible for follow-up	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Input	Summary indicators for follow-up at each level of process flow	Number of cases	A	NA	
84	FOP	FUC	***	FOP-FUC-***-002	Follow up availed cases	FU_ACS	Number of follow up availed cases at any specified point of time	Policy Period and Phase, PD, HD	NA	Count of cases	Cases which availed follow-up	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Input	Summary indicators for follow-up at each level of process flow	Number of cases	A	NA	
85	FOP	FUC	***	FOP-FUC-***-003	Follow up claim submitted cases	FU_CSCS	Number of follow up availed cases for which claim has been submitted	Policy Period and Phase, PD, HD	NA	Count of cases	Claim data for follow-up availed cases with their status	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Activity	Summary indicators for follow-up at each level of process flow	Number of cases	A	NA	
86	FOP	FUC	***	FOP-FUC-***-004	Follow up claim approved cases	FU_CACS	Number of follow up availed cases for which claim has been approved	Policy Period and Phase, PD, HD	NA	Count of cases	Claim data for follow-up availed cases with their status	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Summary indicators for follow-up at each level of process flow	Number of cases	A	NA	
87	FOP	GHP	***	FOP-GHP-***-001	Percentage of therapies done in Government hospitals	PCT_TDN_GH	Indicator Name is self descriptive)	Policy Period and Phase, HD, Category	NA	(Therapies done by Government Hospitals during a specified period / Therapies done in all NWHs for the period)*100	Number of therapies done and the type of the hospital where the therapy has been done	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To monitor the percentage of therapies done by government hospitals during a specific period	Percentage of therapies	P	NA	
88	FOP	GHP	***	FOP-GHP-***-002	Percentage of the cost for therapies done in Government hospitals	PCT_CSTDN_GH	Indicator Name is self descriptive)	Policy Period and Phase, HD, Category	NA	(Cost of Therapies done for Government Hospitals during a specified period / Cost of all Therapies done in all NWHs during the period)*100	Cost of the therapies and the type of the hospital where the therapy has been done	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To monitor the percentage of cost of the therapies that are being done by government hospitals	Percentage of cost	P	NA	
89	FOP	GHP	***	FOP-GHP-***-003	Government Hospital Preauths through Health Camp Route	HC_RT_GH	Number of therapies preauthed (PaPAO_A + PaT_A) in Government Hospitals, from the patients referred from Health Camps during a specified period	Policy Period and Phase, HD, Therapy, Category	NA	Number of Preauths from preauth authorization officer (PaPAO_A)+ Number of Preauths from preauth trust doctor(PaT_A)	Patient referral route data and the Number of therapies preauthed by government and private hospitals (Note: Records whose source of Referral is healthcamp are used)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To compare the share of preauths routed to the government and private hospitals during a specific period of time. We want to see if there is any uneven distribution between the number of preauths that are routed to government and private hospitals	Number of preauths	A	NA
90	FOP	GHP	***	FOP-GHP-***-004	Private Hospital Preauths through Health Camp Route	HC_RT_PH	Number of therapies preauthed (PaPAO_A + PaT_A) in Private Hospitals, from the patients referred from Health Camps during a specified period	Policy Period and Phase, HD, Therapy, Category	NA	Number of Preauths from preauth authorization officer (PaPAO_A)+ Number of Preauths from preauth trust doctor(PaT_A)	Patient referral route data and the Number of therapies preauthed by government and private hospitals (Note: Records whose source of Referral is healthcamp are used)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	To compare the share of preauths routed to the government and private hospitals during a specific period of time. We want to see if there is any uneven distribution between the number of preauths that are routed to government and private hospitals	Number of preauths	A	NA
91	GRE	GRE	***	GRE-GRE-***-001	Grievance Arrivals during a specified period	GR_ARRV	Frequency count of Grievances received during the specified period	Policy Period and Phase, HD, NWH	NA	Count Of Grievances	Number of grievances during a specific period	Y	Y	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Summary measure to see the number of grievances received during a period	Number of grievances	A	NA	
92	GRE	GRE	***	GRE-GRE-***-002	Relative Frequency of Grievances during a specified period	RFG	Number of grievances arrived relating to the disaggregation variable during the period / total number of grievances received during the period	Policy Period and Phase, HD, NWH	NA	Same as the indicator description	Number of grievances and data related to the disaggregation variable (category)	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	Breakdown analysis of the number of grievances received by category. The category could be either a hospital/therapy etc depending on the analysis.	Number of grievances related to the category of interest	N	NA	

Code	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks	
93	GRE	GRE	***	GRE-GRE-***-003	Grievance Rate during a specified period	GR	Grievance arrivals per 100 therapies preauthed during the specified period	Policy Period and Phase, HD, NWH	NA	Number of grievances / Number of preauths during a specified period*100	Number of grievances and the number of therapies preauthed	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	To see the number of grievances per 100 preauths during a specific period of time and compare across various time periods.	Number of grievances per 100 preauths	R	NA
94	GRE	GRE	***	GRE-GRE-***-004	Feedback letter Return Rate during a specified period	FB_RR	Feedback response rate is the percentage of people who responded to our feedback letters.	Policy Period and Phase, HD, NWH	NA	Number of letters returned / Number of letters dispatched during the period*100	Number of feedback letters returned to us and the number of feedback letters sent by us	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Output	The response rate tells us how many have given feedback to us and if the given feedback is a representative of the current situation or not. For example, people who encountered adverse events might be more prone to give a feedback which will introduce bias into what we are measuring.	Percentage of people who responded to feedback letters	R	NA
95	GRE	GRE	***	GRE-GRE-***-005	Adverse Feedback Rate during a specified period	AFR	Number of adverse feedback letters received per 100 feedback letters received during the specified period	Policy Period and Phase, HD, NWH	NA	Number of adverse feedback letters received/ Number of feedback letters received*100	Number of adverse feedback letters received	N	N	Y	Y	Y	Y	Y	Y	Policy Period	RAS	Outcome	To see the proportion of adverse feedback letters among the feedback letters which we received during a specified period of time and compare them over various time periods.	Number of adverse feedback letters received per 100 feedback letters received	R	NA
96	EDM	EMP	HUT	EDM-EMP-HUT-001	Relative Bed Units for a NWH	RBU	Relative bed units is a measure used for describing the capacity of the hospitals in a standard form (Bed Units).	NWH, HD	NA	Number of Hospital Beds in the NWH/ Bed Unit	Hospital Bed capacity and the time period during which they were empanelled	N	N	Y	Y	Y	Y	N	N	RAS	Input	This indicator is used for comparing hospitals with different capacity and the quantity of services they offer. For ex: a 50 bedded NWH providing 50 therapies and a 100 bedded NWH providing 50 therapies performance can be compared using this indicator. (Hypothetical example)	Number of Relative Bed Units	Rt	NA	
97	EDM	EMP	HUT	EDM-EMP-HUT-002	Empanelment Weight for a NWH	EW	Empanelment weight denotes the capacity of an hospital in terms of what services it can provide for AarogyaSri (and how much demand/utilization is there for those NWH services (captured by bare weights) over a period of time	NWH, HD	NA	Sum of (BWs for all therapies in the category) for all categories/specialties empanelled in the NWH	All the categories a NWH has empanelled for during a specific period of time and the bare weights (for all the therapies which are covered under those categories)	N	N	N	Y	Y	Y	N	N	RAS	Output	It is useful to compare various hospitals in terms of their capacity.	Number (without any specific unit)	Re	NA	
98	EDM	EMP	HUT	EDM-EMP-HUT-003	Weighted Average Cases per month for a NWH, for a specified period	WAC	It is the average number of cases per empanelled category/therapy which a hospital is providing services to.	NWH, HD	NA	(1/RBU) x Sum of (Frequency count of a therapy preauthed during the period x BW of the therapy) for all therapies in the specialties empanelled in the NWH / (30.5 x Total BWs of all Categories for which the NWH is	Hospital capacity in terms of Relative Bed Units. Therapies preauthed during the specific period from the NWH. Categories empanelled in a NWH and therapies present in	N	N	Y	Y	Y	Y	N	N	RAS	Output	It is used to monitor how a hospital is performing as per the AarogyaSri Scheme. If a hospital doesn't provide sufficient services to AarogyaSri patients then it's average goes below the normal range	Number of cases per empanelled category/therapy	G	Hospitals empanel by specialties and not by therapies. Thus category can be considered as level 1 and therapy can be considered as level 2 (level 2 is bottom or finer level of	
99	EDM	EMP	HUT	EDM-EMP-HUT-004	Weighted Standard Deviation for a NWH	WSD	It is the weighted standard deviation for the above indicator. (i.e. Weighted Average Cases per month for a NWH, for a specified period)	NWH, HD	NA	(1/RBU) x (1/30.5) x (weighted standard deviation formula), where weight = BW (Using Software: (1/RBU) x (1/30.5) x (weighted standard deviation), where weight = BW and variable = frequency	Hospital capacity in terms of Relative Bed Units. Therapies preauthed during the specific period from the NWH. Categories empanelled in a NWH and therapies present in	N	N	Y	Y	Y	Y	N	N	RAS	Output	When the averages of two hospitals or the average of a particular hospital during two time points is same, then we look at the standard deviations to see which hospital is more reliable/consistent in providing the services to AarogyaSri patients.	Number (without any specific unit)	Re	Weighted Standard Deviation can be calculated by SAS / other statistical softwares and excel	
100	EDM	EMP	HUT	EDM-EMP-HUT-005	Average Categories per NWH during a specified period	ACN	In a particular time period on average how many categories have been empanelled per a NWH.	NWH, HD	NA	sum of (Categories for a given NWH) for all NWHs / total NWHs empanelled during the period	Number of categories empanelled for all the NWH during a specific period of time	N	N	N	Y	Y	Y	N	N	RAS	Input	To monitor the change in the supply of services from the NWH's	Number of categories per one NWH	G	NA	
101	EDM	EMP	HUT	EDM-EMP-HUT-006	Therapies preauthed per Category in a given NWH	THR_PA_CA	Indicator name is self descriptive	NWH, HD	NA	Frequency count of therapies preauthed for a category available with the specified NWH	Therapies Preauthed from a particular NWH and the category to which this therapy belongs to. (Category code, Surgery Code, NWH_CD)	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	Profiling of the therapies preauthed for a particular category during a specific period of time and analyse the patterns.	Number of therapies preauthed	A	NA	
102	EDM	EMP	HUT	EDM-EMP-HUT-007	Percentage of therapies done by Govt. Doctors in Private hospitals during a specified period	PCT_THR_GV_TDOC	Indicator name is self descriptive	NWH, HD	NA	Number of therapies done by Govt. doctors in Private hospitals during the specified period/ Total number of therapies done out of preauths given during the specified period*100	Records of surgeries done by doctors in private hospitals along with their medical registration number and the doctors registered with government hospitals along	N	N	Y	Y	Y	Y	N	N	RAS	Output	It is done to see if the government doctors are practising mostly in the private hospitals	Percent of therapies	P	NA	
103	EDM	EMP	HUT	EDM-EMP-HUT-008	Revolving Fund from the preauthorization's done during a specific period of time	RF	Indicator name is self descriptive	NWH, HD	NA	Amount deducted from the payment to a Government NWH from amount of claims approved	Therapies preauthed by government hospitals, the amount that it incurs and the amount deducted as revolving fund	N	N	Y	Y	Y	Y	N	N	RAS	Output	To monitor the amount that has been deducted from the amount of claims approved for government hospitals in the form of revolving fund. We can define a time period and see how much amount is being collected as revolving fund periodically.	Rupees	A	NA	
104	EDM	MAU	***	EDM-MAU-***-001	Case Fatality Rate	CFR	1000 x Number of deaths/Number of therapies done	NWH, HD, Hospitalwise Category	NA	1000 x Number of deaths/Number of therapies done	Number of deaths occurred and number of surgeries done out of preauths during the particular period	N	N	Y	Y	Y	Y	N	N	RAS	Output	To monitor whether the quality of care is proper or not in a NWH. If the quality diminishes then the 'Case Fatality Rate' increases.	Number of deaths per number of therapies done	R	NA	
105	OPR	PAU	SUB	OPR-PAU-SUB-001	Therapies preauth submitted by RAMCO	PAU_S_R PAUC_S_R	The number of therapies Preauth(Fresh preauth, Preauth cancellation) have been submitted by RAMCO to NAM.	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Submitted	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth cases	Fresh preauth Cases & Preauth cancellation Cases	A	NA	
106	OPR	PAU	SUB	OPR-PAU-SUB-002	Therapies Preauth Submitted by RAMCO and Live	LPAU_S_R LPAUC_S_R	The number of therapies for which Preauths(Fresh preauth,Preauth cancellation) have been submitted by RAMCO and awaiting final disposal at various levels of Trust at this moment.	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Submitted	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth cases	Fresh preauth Cases & Preauth cancellation Cases	A	NA	
107	OPR	PAU	SUB	OPR-PAU-SUB-003	Therapies Preauth Submitted by RAMCO in Past	PPAU_S_R PPAUC_S_R	The number of therapies for which Preauths(Fresh preauth,Preauth cancellation) have been submitted by RAMCO in the past	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Submitted	PAU_S_R (-)LPAU_S_R PAUC_S_R (-)LPAUC_S_R	LPAU_S_R LPAUC_S_R	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of preauth cases	Fresh preauth Cases & Preauth cancellation Cases	A	NA	
108	OPR	PAU	UPD	OPR-PAU-UPD-001	Therapies Preauth Updated by RAMCO	PAU_U_R PAUC_U_R	The number of therapies for which Preauths (Preauth,Preauth cancellation) have been updated by RAMCO after pendency and returned to Trust	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Updated	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth pendency cases	Preauth pendency Cases	A	NA	
109	OPR	PAU	UPD	OPR-PAU-UPD-002	Therapies Preauth Updated by RAMCO and Live	LPAU_U_R LPAUC_U_R	The number of therapies for which Preauths(Fresh preauth,Preauth cancellation) have been updated by RAMCO after pendency and awaiting final disposal at various levels of Trust at this moment	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Updated	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth pendency cases	Preauth pendency Cases	A	NA	
110	OPR	PAU	UPD	OPR-PAU-UPD-003	Therapies Preauth Updated by RAMCO in Past	PPAU_U_R PPAUC_U_R	The number of therapies for which Preauths(Fresh preauth,Preauth cancellation) have been updated by RAMCO after pendency in the past and returned to Trust	Fresh preauth Cases & Preauth cancellation Cases	RAMCO & Preauth Updated	PAU_U_R (-)LPAU_U_R PAUC_U_R (-)LPAUC_U_R	LPAU_U_R LPAUC_U_R	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of preauth pendency cases	Preauth pendency Cases	A	NA	
111	OPR	PAU	UPD	OPR-PAU-UPD-004	Therapies Preauth Updated by RAMCO and sent to Preauth operator	PAU_U_R_P PD PAUC_U_R_P TD PAUC_U_R_P DA	The number of Therapies Preauth updated by RAMCO for therapies Preauths kept pendency and returned to preauth operator	PD & Preauth Updated	RAMCO & Preauth Updated	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth pendency cases	Preauth pendency Cases	A	NA	
112	OPR	PAU	UPD	OPR-PAU-UPD-005	Therapies Preauth cancellation Updated by RAMCO and sent to Preauth operator	PAUC_U_R_P PD PAUC_U_R_P TD PAUC_U_R_P DA	The number of Therapies Preauth cancellation updated by RAMCO for therapies Preauths kept pendency and returned to preauth operator	PD & Preauth Updated	RAMCO & Preauth Updated	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of preauth pendency cases	Preauth Cancellation pendency Cases	A	NA	
113	OPR	PAU	FWD	OPR-PAU-FWD-001	Therapies Preauth Forwarded by NAM	PAU_F_N	The number of therapies for which Preauths have been forwarded by NAM after being raised for the first time by RAMCO	NA	NAM & Preauth Forwarded	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of NAM in disposal of preauth cases	Fresh Preauth Cases	A	NA	

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
114	OPR	PAU	FWD	OPR-PAU-FWD-000	Therapies Preauth Forwarded by NAM and Live	LPAU_F_N	The number of therapies for which Preauths have been forwarded by NAM after being raised for the first time by RAMCO and awaiting final disposal at various levels of Trust at this moment	NA	NAM & Preauth Forwarded	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor performance of NAM in disposal of preauth cases	Fresh Preauth Cases	A	NA
115	OPR	PAU	FWD	OPR-PAU-FWD-003	Therapies Preauth Forwarded by NAM in Past	PPAU_F_N	The number of therapies for which Preauths have been forwarded by NAM in Past	NA	NAM & Preauth Forwarded	PAU_F_N (-) LPAU_F_N	PAU_F_N LPAU_F_N	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of NAM in disposal of preauth cases	Fresh Preauth Cases	A	NA
116	OPR	PAU	RAP	OPR-PAU-RAP-001	Therapies Preauth Disposed by Preauth operator with Recommendation for Approval	PAU_RA_PP PAU_RA_PI PAU_RA_PT D	The number of therapies Preauth which have been disposed with a Recommendation for Approval by preauth operator	PPD PID PTD	Preauth operator & Recommended approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
117	OPR	PAU	RAP	OPR-PAU-RAP-002	Therapies Preauth Disposed by Preauth operator with Recommendation for Approval and	LPAU_RA_P PD LPAU_RA_PI D LPAU_RA_P TD	The number of therapies Preauth which have been disposed with a Recommendation for Approval by the preauth operator and awaiting final disposal at various levels of Trust at this moment	PPD PID PTD	Preauth operator & Recommended approval	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
118	OPR	PAU	RAP	OPR-PAU-RAP-003	Therapies Preauth Disposed by Preauth operator with Recommendation for Approval in the	PPAU_RA_P PD PPAU_RA_P ID PPAU_RA_P TD	The number of therapies Preauth which have been disposed with a Recommendation for Approval by the preauth operator in the Past	PPD PID PTD	Preauth operator & Recommended approval	PAU_RA_PPD (-)LPAU_RA_PPD PAU_RA_PPD (-)LPAU_RA_PID PAU_RA_PPD (-)LPAU_RA_PTD	PAU_RA_PPD LPAU_RA_PPD PAU_RA_PPD LPAU_RA_PPD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
119	OPR	PAU	RAP	OPR-PAU-RAP-004	Therapies Preauth Disposed by Preauth operator with Recommendation for Approval	PAU_RA^NP PPD PAU_RA^NP PID PAU_RA^NP PTD	The number of therapies which have been disposed with Recommendation of Approval without pendency by preauth operator	NA	Preauth Trust Doctor & Recommended Approva	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
120	OPR	PAU	PEN	OPR-PAU-RAP-005	Therapies Preauth Disposed by Preauth operator with Recommendation for Approval after	PAU_RA^P PPD PAU_RA^P PID PAU_RA^P PTD	The number of therapies which have been disposed with a Recommendation of Approval after pendency by preauth operator	NA	Preauth Trust Doctor & Recommended approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
121	OPR	PAU	RAP	OPR-PAU-RAP-006	Therapies Preauth Cancellation request Disposed by Preauth operator with Recommendation	PAUC_RA_P PD PAUC_RA_P ID PAUC_RA_P TD	The number of therapies Preauth Cancellation request which have been disposed with a Recommendation for Approval by preauth operator	PPD PID PTD	Preauth operator & Recommended approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauth cancellations disposal pattern	Preauth cancellation Cases	A	NA
122	OPR	PAU	RAP	OPR-PAU-RAP-007	Therapies Preauth Cancellation request Disposed by Preauth operator with Recommendation	LPAUC_RA_ PPD LPAUC_RA_ PID LPAUC_RA_ PTD	The number of therapies Preauth Cancellation request which have been disposed with a Recommendation for Approval by the preauth operator and awaiting final disposal at various levels of Trust at this moment	PPD PID PTD	Preauth operator & Recommended approval	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor Preauth operator performance and preauth cancellations disposal pattern	Preauth cancellation Cases	A	NA
123	OPR	PAU	RAP	OPR-PAU-RAP-008	Therapies Preauth Cancellation request Disposed by Preauth operator with Recommendation	PPAUC_RA_ PPD PPAUC_RA_ PID PPAUC_RA_ PTD	The number of therapies Preauth Cancellation request which have been disposed with a Recommendation for Approval by the preauth operator	PPD (P) PID (I) PTD (T)	Preauth operator & Recommended approval	PAUC_RA_PPD (-)LPAUC_RA_PPD PAUC_RA_PPD (-)LPAUC_RA_PID PAUC_RA_PPD (-)LPAUC_RA_PTD	PAUC_RA_PPD LPAUC_RA_PPD PAUC_RA_PPD LPAUC_RA_PPD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauth cancellations disposal pattern	Preauth cancellation Cases	A	NA
124	OPR	PAU	RRJ	OPR-PAU-RRJ-001	Therapies Preauth Disposed by Preauth operator with Recommendation for Rejection(RR)	PAU_RR_PP D PAU_RR_PI D PAU_RR_PT D	The number of therapies Preauth which have been disposed with a Recommendation for Rejection by the preauth operator	PPD PID PTD	Preauth Panel doctor & Recommended Rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
125	OPR	PAU	RRJ	OPR-PAU-RRJ-002	Therapies Preauth Disposed by Preauth operator with Recommendation for Rejection and	LPAU_RR_P PD LPAU_RR_PI D	The number of therapies Preauth which have been disposed with a Recommendation for Rejection by the preauth operator and awaiting final disposal at various levels of Trust at this moment	PPD PID PTD	Preauth operator & Recommended Rejection	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
126	OPR	PAU	RRJ	OPR-PAU-RRJ-003	Therapies Preauth Disposed by Preauth operator with Recommendation for Rejection in	PPAU_RR_P PD PPAU_RR_PI D	The number of therapies Preauth which have been disposed with a Recommendation for Rejection(RR) by the Preauth operator in the past	PPD PID PTD	Preauth operator & Recommended Rejection	PAU_RR_PPD (-) LPAU_RR_PPD PAU_RR_PPD (-) LPAU_RR_PID PAU_RR_PPD (-) LPAU_RR_PTD	PAU_RR_PPD LPAU_RR_PPD PAU_RR_PID LPAU_RR_PID	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
127	OPR	PAU	RRJ	OPR-PAU-RRJ-004	Therapies Preauth Disposed by Preauth operator with Recommendation for Rejection	PAU_RR^NP PPD PAU_RR^NP PID PAU_RR^NP PTD	The number of therapies Preauth which have been disposed with a Recommendation for Rejection without pendency by the preauth operator	NA	Preauth operator & Recommended rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
128	OPR	PAU	RRJ	OPR-PAU-RRJ-005	Therapies Preauth Disposed by Preauth operator with Recommendation for Rejection after	PAU_RR^P PPD PAU_RR^P PID PAU_RR^P PTD	The number of therapies Preauth which have been disposed with a Recommendation for Rejection after pendency by the preauth operator	NA	Preauth operator & Recommended rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
129	OPR	PAU	PEN	OPR-PAU-PEN-001	Therapies Preauth Disposed by Preauth operator with Pendency	PAU_P_PP PD PAU_P_PID PAU_P_PTD	The number of therapies Preauth which have been disposed with a Pendency by the Preauth operator	PPD PID PTD	Preauth operator & Pendency	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
130	OPR	PAU	PEN	OPR-PAU-PEN-002	Therapies Preauth Disposed by Preauth operator with Pendency and Live	LPAU_P_PP D LPAU_P_PID LPAU_P_PT D	The number of therapies Preauth which have been disposed with a Pendency by the Preauth operator and awaiting final disposal at various levels of Trust at this moment	PPD PID PTD	Preauth operator & Pendency	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
131	OPR	PAU	PEN	OPR-PAU-PEN-003	Therapies Preauth Disposed by Preauth operator with Pendency in the Past	PPAU_P_PP D PPAU_P_PI D PPAU_P_PT D	The number of therapies which have been disposed with a Pendency by the Preauth operator in the past	PPD PID PTD	Preauth operator & Pendency	PAU_P_PPD (-) LPAU_P_PPD PAU_P_PID (-) LPAU_P_PID PAU_P_PPD (-) LPAU_P_PTD	PAU_P_PPD LPAU_P_PPD PAU_P_PID LPAU_P_PID	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
132	OPR	PAU	PEN	OPR-PAU-PEN-004	Total number of therapies preauthorisation kept pending during specified period	PAU_P_T	Total number of therapies preauth kept pending by Preauth operators	NA	Preauth operator & Total Pendency	PAU_P_PPD + PAU_P_PID + PAU_P_PTD	PAU_P_PPD PAU_P_PID PAU_P_PTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
133	OPR	PAU	PEN	OPR-PAU-PEN-005	Therapies Preauth cancellation request Disposed by Preauth operator with Pendency	PAUC_P_PP D PAUC_P_PI D PAUC_P_PT D	The number of therapies Preauth cancellation request which have been disposed with a Pendency by the Preauth operator	PPD PID PTD	Preauth operator & Pendency	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauth cancellations disposal pattern	Fresh Preauth Cancellation Cases	A	NA
134	OPR	PAU	PEN	OPR-PAU-PEN-006	Therapies Preauth cancellation request Disposed by Preauth operator with Pendency and Live	LPAUC_P_P PD LPAUC_P_PI D LPAUC_P_P TD	The number of therapies Preauth cancellation request which have been disposed with a Pendency by the Preauth operator and awaiting final disposal at various levels of Trust at this moment	PPD PID PTD	Preauth operator & Pendency	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor Preauth operator performance and preauth cancellations disposal pattern	Fresh Preauth Cancellation Cases	A	NA

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
135	OPR	PAU	PEN	OPR-PAU-PEN-007	Therapies Preauth cancellation request disposed by Preauth operator with pendency in the	PPAUC_P_PD PPAUC_P_PID PPAUC_P_PTD	The number of therapies Preauth cancellation request which have been disposed with a Pendency by the Preauth operator in the past	PPD PID PTD	Preauth operator & Pendency	PAUC_P_PPD (-) LPAUC_P_PPD PAUC_P_PPD (-) LPAUC_P_PID PAUC_P_PPD (-) LPAUC_P_PTD	PAUC_P_PPD PAUC_P_PPD PAUC_P_PID LPAUC_P_PID PAUC_P_PTD LPAUC_P_PTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauth cancellations disposal pattern	Fresh Preauth Cancellation Cases	A	NA
136	OPR	PAU	APP	OPR-PAU-APP-001	Therapies Preauth Disposed by Preauth operator with Approval	PAU_A_PTD PAU_A_PAO	The number of therapies which have been disposed with Final Approval by the preauth operator	PTD PAO	Preauth operator & Preauth Approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Preauth Cancellation cases	A	NA
137	OPR	PAU	APP	OPR-PAU-APP-002	Total number of therapies preauthorisation approved during specified period	PAU_A_T	Total number of therapies preauth approved by preauth operators	NA	Preauth operator & Preauth Approval	PAU_A_PAO + PAU_A_PTD	PAU_A_PAO PAU_A_PTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor preauthorisation disposal pattern	Preauth Cases	A	NA
138	OPR	PAU	APP	OPR-PAU-APP-003	Therapies Preauth Disposed by Preauth operator with Approval without pendency	PAU_A^NP_PTD PAU_A^NP_PAO	The number of therapies which have been disposed with Final Approval without pendency by the Preauth operator	PTD PAO	Preauth operator & Preauth Approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Preauth Cases	A	NA
139	OPR	PAU	APP	OPR-PAU-APP-004	Therapies Preauth Disposed by Preauth operator with Approval after pendency	PAU_A^P_PTD PAU_A^P_PAO	The number of therapies which have been disposed with Final Approval after pendency by the Preauth operator	PTD PAO	Preauth operator & Preauth Approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Preauth Cases	A	NA
140	OPR	PAU	APP	OPR-PAU-APP-005	Therapies Preauth cancellation request Disposed by Preauth operator with approval	PAUC_A_PTD PAUC_A_PAO	The number of therapies cancellation request which have been disposed with Final Approval by the Preauth operator	PTD PAO	Preauth operator & Preauth Approval	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Preauth operator performance and preauthorisation disposal pattern	Preauth cancellation Cases	A	NA
141	OPR	PAU	APP	OPR-PAU-APP-006	Total number of Therapies Preauth cancellation request disposed by Approval	PAUC_A_T	The number of therapies cancellation request which have been disposed with Final Approval by the Preauth operators	NA	Preauth operator & Preauth Cancellation	PAUC_A_PTD + PAUC_A_PAO	PAUC_A_PTD PAUC_A_PAO	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Preauth operator performance and preauth cancellations disposal pattern	Preauth Cancellation Cases	A	NA
142	OPR	PAU	REJ	OPR-PAU-REJ-001	Therapies Preauth Disposed by Preauth operator with Rejection	PAU_R_PTD PAU_R_PAO	The number of therapies which have been disposed with Final Rejection by the Preauth operator	PTD PAO	Preauth operator & Preauth Rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
143	OPR	PAU	REJ	OPR-PAU-REJ-002	Therapies Preauth Disposed by Preauth operator with Rejection without pendency	PAU_R^NP_PTD PAU_R^NP_PAO	The number of therapies which have been disposed with Final Rejection without pendency by the Preauth operator	PTD PAO	Preauth operator & Preauth Rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
144	OPR	PAU	REJ	OPR-PAU-REJ-003	Therapies Preauth Disposed by Preauth operator with Rejection after pendency	PAU_R^P_PTD PAU_R^P_PAO	The number of therapies which have been disposed with Final Rejection after pendency by the Preauth operator	PTD PAO	Preauth operator & Preauth Rejection	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
145	OPR	PAU	REJ	OPR-PAU-REJ-004	Total number of therapies preauthorisation rejected during specified period	PAU_R_T	Total number of therapies preauth rejected by the Preauth operator	NA	Preauth operator & Total Preauth approval	PAU_R_PAO + PAU_R_PTD	PAU_R_PAO PAU_R_PTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor preauthorisation disposal pattern	Preauth Cases	A	NA
146	OPR	PAU	TDP	OPR-PAU-TDP-001	Total Therapies Preauth Disposed by PPD	PAU_D_PPD	Total Therapies Preauth Disposed by Preauth panel doctor with recommended approval, recommended rejection and pendency	NA	Preauth panel doctor Recommended Pendency	PAU_RA_PPD + PAU_RR_PPD + PAU_P_PPD	PAU_RA_PPD PAU_RR_PPD PAU_P_PPD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor PPD performance and preauthorisation disposal pattern	Fresh Preauth Cases	A	NA
147	OPR	PAU	TDP	OPR-PAU-TDP-002	Total Therapies Preauth Disposed by PTD	PAU_D_PTD	Total Therapies Preauth Disposed by Preauth trust doctor with approval, rejection, pendency, recommended approval and recommended rejection	PTD PAO	Preauth Trust Doctor & Disposal	PAU_A_PTD + PAU_R_PTD + PAU_P_PTD + PAU_RA_PTD + PAU_RR_PTD	PAU_A_PTD PAU_R_PTD PAU_P_PTD PAU_RA_PTD PAU_RR_PTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor PTD performance and preauthorisation disposal pattern	Preauth Cases	A	NA
148	OPR	PAU	TDP	OPR-PAU-TDP-003	Total Therapies Preauth Disposed by PAO	PAU_D_PAO	Total Therapies Preauth Disposed by PAO with approval, rejection and pendency	PTD PAO	Preauth Trust Doctor & Disposal	PAU_A_PAO + PAU_R_PAO + PAU_P_PAO	PAU_A_PAO PAU_R_PAO PAU_P_PAO	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor PAO performance and preauthorisation disposal pattern	Preauth Cases	A	NA
149	OPR	PAU	AUC	OPR-PAU-AUC-001	Therapies Preauth disposed by auto cancellation	PAU_D_AUC	Number of Preauths auto cancelled due to expiry of time limit	NA	Preauth Auto Cancellation	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor preauth cancellations	Preauth Cases	A	NA
150	OPR	TRT	UPD	OPR-TRT-UPD-001	Therapies treatment Updated by RAMCO	TRT_U_R_SUR TRT_U_R_MTR	The number of preauthed therapies for which treatment has been updated by RAMCO	Surgery Medical Treatment	RAMCO & Treatment Update	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
151	OPR	TRT	UPD	OPR-TRT-UPD-002	Therapies treatment Updated by RAMCO and Live	LTRT_U_R_SUR LTRT_U_R_MTR	The number of therapies Preauths for which treatment have been updated by RAMCO and awaiting final discharge	Surgery Medical Treatment	RAMCO & Treatment Update	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
152	OPR	TRT	UPD	OPR-TRT-UPD-003	Therapies treatment Updated by RAMCO in Past	PTRT_U_R_SUR PTRT_U_R_MTR	The number of therapies Preauths for which treatment have been updated by RAMCO in the past	Surgery Medical Treatment	RAMCO & Treatment Update	TRT_U_R_SUR (-) LTRT_U_R_SUR TRT_U_R_MTR (-) LTRT_U_R_MTR	TRT_U_R_SUR LTRT_U_R_SUR TRT_U_R_MTR LTRT_U_R_MTR	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
153	OPR	TRT	UPD	OPR-TRT-UPD-004	Total Therapies Treatment Updated by RAMCO	TRT_U_R_T	The number of therapies Preauths for which Treatment has been updated by RAMCO	NA	RAMCO & Treatment Update	TRT_U_R_SUR + TRT_U_R_MTR	TRT_U_R_SUR TRT_U_R_MTR	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
154	OPR	TRT	UPD	OPR-TRT-UPD-005	Total Therapies Treatment Updated by RAMCO and Live	LTRT_U_R_T	The number of therapies Preauths for which Treatment has been updated by RAMCO and awaiting final discharge	NA	RAMCO & Treatment Update	LTRT_U_R_SUR + LTRT_U_R_MTR	LTRT_U_R_SUR LTRT_U_R_MTR	Y	N	N	N	N	N	N	N	RAS	Output	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
155	OPR	TRT	UPD	OPR-TRT-UPD-006	Total Therapies Treatment Updated by RAMCO in Past	PTRT_U_R_T	Total number of therapies Preauths for which Treatment has been updated by RAMCO in the past	NA	RAMCO & Total Therapy Update	PTRT_U_R_SUR + PTRT_U_R_MTR	PTRT_U_R_SUR PTRT_U_R_MTR	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
156	OPR	DSC	UPD	OPR-DSC-UPD-001	Therapies Discharge Updated by RAMCO	DSC_U_R	The number of preauthed therapies for which Discharge has been updated by RAMCO	NA	RAMCO & Discharge Update	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
157	OPR	DEA	UPD	OPR-DEA-UPD-001	Therapies Death Updated by RAMCO/Executive	DEA_U_R DEA_U_X	The number of preauthed therapies for which Death has been updated by RAMCO/Executive	RAMCO Executive	RAMCO & Death Update	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor status of preauth approved cases at NWH and performance of RAMCO	Preauth Approved cases	A	NA
158	OPR	PAU	WTN	OPR-PAU-WTN-001	Therapies Preauth Waiting for <12 hrs at preauth operator	PAU_W<12hrs_NAM PAU_W<12hrs_RAMCO PAU_W<12hrs_PPD	The number of therapies preauth waiting for disposal for less than 12 hrs at preauth operator	NAM RAMCO PPD PTD PAO	Preauth operator & Preauth orisatio	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Preauth cases	A	NA
159	OPR	PAU	WTN	OPR-PAU-WTN-002	Therapies Preauth Waiting for >12 hrs at various levels	PAU_W>12hrs_NAM PAU_W>12hrs_RAMCO PAU_W>12hrs_PPD	The number of therapies preauths waiting for disposal for greater than 12 hrs at preauth operator	NAM RAMCO PPD PTD PAO	Preauth operator & Preauth orisatio	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Preauth cases	A	NA
160	OPR	PAU	WTN	OPR-PAU-WTN-003	Therapies Preauth Waiting at Preauth operator afresh	PAUF_W_PPD PAUF_W_PTD PAUF_W_PAO	The number of fresh therapies preauths waiting for disposal at preauth operator	PPD PTD PAO	Preauth operator & Preauth orisatio	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Preauth cases	A	NA
161	OPR	PAU	WTN	OPR-PAU-WTN-004	Therapies Preauth Waiting at Preauth operator after updation of pendency	PAUP_W_PPD PAUP_W_PTD PAUP_W_PAO	The number of therapies preauths which have been updated by RAMCO and waiting for disposal at preauth operator	PPD PTD PAO	Preauth operator & Preauth orisatio	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Preauth cases	A	NA
162	OPR	PAU	TWT	OPR-PAU-TWT-001	Total Therapies Preauth Waiting at NAM	PAU_W_N	The total number of therapies which have been Submitted by RAMCO to NAM and awaiting disposal at this moment	NA	NAM & Preauth Forwarding	PAU_W<12hrs_NAM + PAU_W>12hrs_NAM	PAU_W<12hrs_NAM PAU_W>12hrs_NAM	Y	N	N	N	N	N	N	N	RAS	Output	To monitor NAM performance in disposal of preauth cases	Preauth cases	A	NA
163	OPR	PAU	TWT	OPR-PAU-TWT-002	Therapies Preauth Waiting at RAMCO	PAU_W_R	The total number of therapies which have been returned to RAMCO after pendency at PPD/PTD levels and awaiting disposal at this moment	NA	RAMCO & Preauth Submitting	PAU_W<12hrs_RAMCO + PAU_W>12hrs_RAMCO	PAU_W<12hrs_RAMCO PAU_W>12hrs_RAMCO	Y	Y	Y	N	N	N	N	RAS	Output	To monitor RAMCO performance in disposal of preauth cases	Preauth cases	A	NA	
164	OPR	PAU	TWT	OPR-PAU-TWT-003	Total Therapies Preauth Waiting at Preauth operator	PAU_W_PP PAU_W_PTD PAU_W_PAO	The total number of therapies which have been forwarded by NAM/RAMCO and waiting for disposal at Preauth Panel Doctor	NA	Preauth operator & Preauth orisatio	PAU_W<12hrs_PPD+PAU_W>12hrs_PPD PPD PPAU_W_PPD+PPAU_W_PPD	PAU_W<12hrs_PPD PAU_W>12hrs_PPD PPAU_W_PPD PPAU_W_PPD	Y	N	N	N	N	N	N	RAS	Output	To monitor PPD performance in disposal of preauth cases	Preauth cases	A	NA	
165	OPR	PAU	TWT	OPR-PAU-TWT-004	Total Therapies Preauth Waiting at Preauth operator	PAU_W_PTD	The total number of therapies which have been Forwarded by Preauth Panel Doctor and waiting for disposal at Preauth Trust Doctor	NA	Preauth operator & Preauth orisatio	PAU_W<12hrs_PTD+PAU_W>12hrs_PTD PPAU_W_PTD+PPAU_W_PTD	PAU_W<12hrs_PTD PAU_W>12hrs_PTD PPAU_W_PTD PPAU_W_PTD	Y	N	N	N	N	N	N	RAS	Output	To monitor PTD performance in disposal of preauth cases	Preauth cases	A	NA	
166	OPR	PAU	TWT	OPR-PAU-TWT-005	Total Therapies Preauth Waiting at Preauth operator	PAU_W_PAO	The total number of therapies which have been Forwarded by Preauth Trust Doctor and waiting for disposal at Preauth officer	NA	Preauth operator & Preauth orisatio	PAU_W<12hrs_PAO+PAU_W>12hrs_PAO PPAU_W_PAO+PPAU_W_PAO	PAU_W<12hrs_PAO PAU_W>12hrs_PAO PPAU_W_PAO PPAU_W_PAO	Y	N	N	N	N	N	N	RAS	Output	To monitor PAO performance in disposal of preauth cases	Preauth cases	A	NA	
167	OPR	PAU	TWT	OPR-PAU-TWT-006	Therapies Preauth Waiting at Trust	PAU_W_TRU	The total number of therapies Preauth waiting for disposal at Trust	NA	Trust & Preauth orisatio	PAU_W_PPD+PAU_W_PTD + PAU_W_PAO	PAU_W_PPD PAU_W_PTD PAU_W_PAO	Y	N	N	N	N	N	N	RAS	Output	To monitor disposal of preauth cases at Trust	Preauth cases	A	NA	
168	OPR	PAU	TWT	OPR-PAU-TWT-007	Therapies Preauth Waiting at NWH	PAU_W_NWH	The total number of therapies Preauth waiting for disposal at NWH	NA	NWH & Preauth orisatio	PAU_W_N + PAU_W_R	PAU_W_N PAU_W_R	Y	N	N	N	N	N	N	RAS	Output	To monitor disposal of preauth cases at NWH	Preauth cases	A	NA	
169	OPR	PAU	TWT	OPR-PAU-TWT-008	Total Therapies Preauth Waiting	PAU_W_T	The total number of therapies Preauth waiting for disposal at Trust and NWH	NA	Total & Preauth orisatio	PAU_W_TRU + PAU_W_NWH	PAU_W_TRU PAU_W_NWH	Y	N	N	N	N	N	N	RAS	Output	To monitor disposal of preauth cases	Preauth cases	A	NA	
170	OPR	TRT	WTN	OPR-TRT-WTN-001	Therapies preauthed waiting for Treatment for >15 days	TRT_W>15days_SUR TRT_W>15days_MTR	The number of therapies preauthed for which Treatment updation by RAMCO has not taken place for >15 days from the time of preauthorisation	Surgery Medical Treatment	RAMCO & Treatm ent updatio	NA	NA	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor disposal of preauth approved cases at NWH and performance of RAMCO	Preauth approved cases	A	NA	
171	OPR	TRT	WTN	OPR-TRT-WTN-002	Therapies preauthed waiting for Treatment for <15 days	TRT_W<15days_SUR TRT_W<15days_MTR	The number of therapies preauthed for which Treatment updation by RAMCO has not taken place for >15 days from the time of preauthorisation	Surgery Medical Treatment	RAMCO & Treatm ent updatio	NA	NA	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor disposal of preauth approved cases at NWH and performance of RAMCO	Preauth approved cases	A	NA	
172	OPR	TRT	WTN	OPR-TRT-WTN-003	Total Therapies waiting for Treatment for >15 days	TRT_W>15days	Total number of therapies preauthed for which Treatment updation by RAMCO has not taken place for >15 days from the time of preauthorisation	NA	RAMCO & Treatm ent updatio	TRT_W>15days_R_SUR + TRT_W>15days_R_MTR	TRT_W>15days_R_SUR TRT_W>15days_R_MTR	Y	Y	Y	N	N	N	N	RAS	Output	To monitor disposal of preauth approved cases at NWH and performance of RAMCO	Preauth approved cases	A	NA	
173	OPR	TRT	WTN	OPR-TRT-WTN-004	Total Therapies waiting for <15 days Treatment	TRT_W<15days	Total number of therapies preauthed for which Treatment updation by RAMCO has not taken place for <15 days from the time of preauthorisation	NA	RAMCO & Treatm ent updatio	TRT_W<15days_R_SUR + TRT_W<15days_R_MTR	TRT_W<15days_R_SUR TRT_W<15days_R_MTR	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor disposal of preauth approved cases at NWH and performance of RAMCO	Preauth approved cases	A	NA	
174	OPR	TRT	WTN	OPR-TRT-WTN-005	Total Therapies preauthed waiting for Treatment	TRT_W_R_T	The number of live preauthed surgical therapies for which surgery has to be updated by RAMCO	Surgery Medical Treatment	RAMCO & Treatm ent updatio	TRT_W>15days_R_T + TRT_W<15days_R_T	TRT_W>15days_R_T TRT_W<15days_R_T	Y	Y	Y	N	N	N	N	RAS	Output	To monitor disposal of preauth approved cases at NWH and performance of RAMCO	Preauth approved cases	A	NA	
175	OPR	DSC	WTN	OPR-DSC-WTN-001	Therapies waiting for discharge after Treatment for <15 days	DSC_W<15days_SUR DSC_W<15days_MTR	The number of Treatment updated therapies waiting for discharge updation for <15 days	After surgery After Medical Treatment	RAMCO & Dischar ge updatio	NA	NA	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor disposal of treatment updated cases at NWH and performance of RAMCO	Treatment updated Preauth cases	A	NA	
176	OPR	DSC	WTN	OPR-DSC-WTN-002	Therapies waiting for discharge after treatment for >15 days	DSC_W>15days_SUR DSC_W>15days_MTR	The number of treatment updated therapies waiting for which discharge updation for >15 days	After surgery After Medical Treatment	RAMCO & Treatm ent Dischar ge	NA	NA	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor disposal of treatment updated cases at NWH and performance of RAMCO	Treatment updated Preauth cases	A	NA	

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
177	OPR	DSC	WTN	OPR-DSC-WTN-001	Total Therapies waiting for discharge after treatment	DSC_W_R_T	Total number of treatment updated therapies waiting for which discharge update	NA	RAMCO & Treatment Discharge	$DSC_W<15days_R_SUR + DSC_W<15days_R_MTR + DSC_W>15days_R_SUR + DSC_W>15days_R_MTR$	DSC_W<15days_R_SUR DSC_W<15days_R_MTR DSC_W>15days_R_SUR DSC_W>15days_R_MTR	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor disposal of treatment updated cases at NWH and performance of RAMCO	Treatment updated Preauth cases	A	NA
178	OPR	PAU	AWT	OPR-PAU-AWT-001	Average Case Waiting time for a therapy preauth case at NAM during a specified period	PAU_AWT_	Average time taken by NAM to forward a preauth case after arriving from RAMCO	NA	NAM& Case Waiting Time	Sum of (The time at which a case is forwarded by NAM (-) The time at which the case arrived at NAM from RAMCO) for all cases/ Number of cases	PaN_CWT	Number of cases	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor NAM performance in disposal of preauth cases	Time hrs	A	NA
179	OPR	PAU	AWT	OPR-PAU-AWT-002	Average case waiting time for a therapy preauth case at RAMCO during a specified period	PAU_AWT_	Average time taken by RAMCO to update a preauth case after pendency	NA	RAMCO & Case Waiting Time	Sum of (The time at which a case is updated by RAMCO (-) The time at which the case arrived at RAMCO from preauth operator after pendency) for all disposed cases/ Number of cases	PaR_CWT	Number of cases	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor NAM performance in disposal of preauth cases	Time hrs	A	NA
180	OPR	PAU	AWT	OPR-PAU-AWT-003	Average case waiting time for a therapy preauth case at Preauth operator for a case during a specified period	PAU_AWT_ PPD PPD PAU_AWT_ PTD PAU_AWT_ PAO	Average time taken by Preauth operator to dispose a preauth case when afresh	PPD PTD PAO	PPD& Case Waiting Time	Sum of (The time at which a preauth case is disposed by Preauth operator (-) The time at which the preauth case arrived at Preauth operator) / Number of cases	PaP_CWT1	Number of cases	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Time hrs	A	NA
181	OPR	PAU	AWT	OPR-PAU-AWT-004	Average case waiting time for a fresh therapy preauth case at Preauth operator during a specified period	PAUF_AWT_ PPD PPD PAUF_AWT_ PTD PAUF_AWT_ PAO	Average time taken by Preauth operator to dispose a case when afresh	PPD PTD PAO	PPD& Case Waiting Time	Sum of (The time at which a fresh preauth case is disposed by Preauth operator (-) The time at which the preauth case arrived at Preauth operator) / Number of cases	PaP_CWT1	Number of cases	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Time hrs	A	NA
182	OPR	PAU	AWT	OPR-PAU-AWT-005	Average case waiting time at Preauth operator for a pending preauth updated case during a specified period	PAUP_AWT_ PPD PPD PAUP_AWT_ PTD PAUP_AWT_ PAO	Average time taken by Preauth operator to dispose a pending updated preauth case	PPD PTD PAO	PPD& Case Waiting Time	Sum of (The time at which a pending updated case is disposed by Preauth operator (-) The time at which the pending case arrived at Preauth operator) / Number of cases	PaP_CWT	The time at which a pending updated case is disposed by PPD The time at which the pending case arrived at PPD	Y	N	N	N	N	N	N	RAS	Activity	To monitor PPD performance in disposal of preauth cases	Time hrs	A	NA
183	OPR	PAU	AWT	OPR-PAU-AWT-006	Average waiting time at Trust for a preauth case during a specified period	PAU_AWT_	Average total time taken at Trust to dispose a preauth case	NA	TRUST& Case Waiting Time	PAUF_AWT_PPD + PAUF_AWT_PTD + PAUF_AWT_PAO + PAUF_AWT_PAO	PAUF_AWT_PPD PAUF_AWT_PTD PAUF_AWT_PTD PAUF_AWT_PAO PAUF_AWT_PAO	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Time hrs	A	NA
184	OPR	PAU	AWT	OPR-PAU-AWT-007	Average waiting time at NWH for a preauth case during a specified period	PAU_AWT_	Average total time taken at NWH to dispose a preauth case	NA	NWH& Case Waiting Time	PAU_AWT_N + PAU_AWT_R	PaN_CWT PaR_CWT	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Time hrs	A	NA
185	OPR	PAU	AWT	OPR-PAU-AWT-008	Average total waiting time for a preauth case	PAU_AWT_	Average total time taken to dispose a preauth case	NA	TRUST, NWH& Case Waiting Time	PAU_AWT_TRU + PAU_AWT_NWH	PaNWH_CWT PaTRT_CWT	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Time hrs	A	NA
186	OPR	TRT	AWT	OPR-TRT-AWT-001	Average waiting time for treatment update for a preauth approved case	TRT_AWT_ SUR SUR TRT_AWT_ MTR	Average time taken for treatment update for a preauth approved case	Surgery Medical treatment	RAMCO & Treatment update	Sum of (The time at which a case is Surgery/Medical treatment updated (+) The time at which the case is preauthed) / Number of cases	The time at which a case is surgery updated The time at which the case is preauthed	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth approved cases	Time hrs	A	NA
187	OPR	TRT	AWT	OPR-DSC-AWT-001	Average discharge update waiting time for a preauth approved case during a specified period	DSC_AWT_ SUR SUR DSC_AWT_ MTR	Average time taken for a preauth approved case for discharge update	Surgery Medical treatment	RAMCO & Discharge update	Sum of (The time at which the case is discharge updated (-) The time at which the case is preauthed) / Number of cases	The time at which the case is discharge updated The time at which the case is preauthed	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of treatment updated cases	Time hrs	A	NA
188	OPR	OBD	AWT	OPR-OBD-AWT-001	On-bed time for a case	OBD_AWT_ SUR SUR OBD_AWT_ MTR	Average time taken for case from preauth initiation to discharge update	NA	Case On Bed time	Sum of (Time at which the case is discharge updated (-) the time at which the preauth is initiated) / Number of cases	Time at which the case is discharge updated The time at which the preauth is initiated	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Time hrs	Time	NA
189	OPR	PAU	HFA	OPR-PAU-HFA-001	Hourly Preauth Arrival for each of the 24 hours in a day	PAU_HA	Number of cases forwarded for preauth by NAM every hour during the 24 hours	NA	NAM& Preauth Arrivals	NA	PAU_F_N	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases and performance of NAM	Preauth cases	A	NA
190	OPR	PAU	ART	OPR-PAU-ART-001	Preauth Arrival Rate	PAU_ART	Number of cases forwarded for preauth by NAM	NA	NAM& Preauth Arrivals	PAU_F_N in a given period / number of days in the period	PAU_F_N in a given period Number of days in the period	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal of preauth cases and performance of NAM	Preauth cases	R	NA
191	OPR	PAU	HAP	OPR-PAU-HAP-001	Hourly Preauth approval for each of the 24 hours in a day	PAU_HAP	Hourly Preauth approval for each of the 24 hours in a day	NA	Preauth operator & Preauth Arrivals	(PAU_A_PTD + PAU_A_PAO) every hour during the 24 hours	PAU_A_PTD PAU_A_PAO	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Preauth cases	A	NA
192	OPR	PAU	APR	OPR-PAU-APR-001	Preauth Approval rate	PAU_APR	Number of cases preauth approved per day	NA	Preauth operator & Preauth Arrivals	Number of therapies preauth approved (PAU_A_PTD + PAU_A_PAO) during a specified period / number of days in the period	PAU_A_PTD PAU_A_PAO	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal of preauth cases	Preauth cases	R	NA
193	OPR	PAU	OTO	OPR-PAU-OTO-001	Daily Turnover of preauth cases by Preauth operator	PAU_DTO_ PPD PPD PAU_DTO_ PTD PAU_DTO_ PAO	Actual number of preauth cases disposed by Preauth operator in specified day	PPD PTD PAO	Preauth operator & Preauth cases disposal	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor disposal of preauth cases	Preauth cases	A	NA
194	OPR	PAU	TOR	OPR-PAU-TOR-001	Preauth Turnover Rate for Preauth operator	PAU_TOR_ PPD PPD PAU_TOR_ PTD PAU_TOR_ PAO	Average number of Preauth cases disposed by Preauth operator	PPD PTD PAO	Preauth operator & Preauth cases disposal	Number of preauth cases disposed by Panel doctor during the period / Number of days in the period	Preauth operator Number of days in the period	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal of preauth cases	Preauth cases	R	NA
195	OPR	PAU	CPT	OPR-PAU-CPT-001	Average Case Processing Time of Preauth Operator, during a specified period	PAU_ACPT	Average time taken to process a preauth case by preauth operator	NA	Preauth operator & Preauth case process	Sum of the (time taken from opening the case to closing the case) for all cases of that operator / number of cases	Time taken from opening the case to closing the case for all cases of that operator Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal of preauth cases	Time hrs	A	NA
196	OPR	PAU	PPP	OPR-PAU-PPP-001	Preauth Pendency Percentage for Preauth Operator during a specified period	PAU_PPP_ PPD PPD PAU_PPP_ PTD PAU_PPP_ PAO	The percentage of preauth cases disposed with pendency by Preauth Operator	PPD PTD PAO	Preauth operator & Preauth cases pendency	$PAU_P_PPD/PAU_D_PPD*100$ $PAU_P_PPD/PAU_D_PTD*100$ $PAU_P_PPD/PAU_D_PAO*100$	PAU_P_PPD PAU_D_PPD PAU_D_PPD PAU_P_PPD PAU_D_PAO	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor disposal pattern of preauth cases	Time hrs	P	NA
197	OPR	PAU	TIN	OPR-PAU-TIN-001	Telephonic Intimations PEK Approved	PAU_TIN_A	Number of emergency preauth cases approved	NA	PEX& Telephonic Intimations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal of emergency preauth cases	Emergency preauth cases	A	NA

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
198	OPR	PAU	BUF	OPR-PAU-BUF-001	Preauthorisations- Regular-With buffer PTD Recommended Approval	BPAU_RA_PT	Number of preauth cases approved for buffer by PTD	NA	PTD & Preauth orisation - Regular-With	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for buffer	Preauth cases	A	NA
199	OPR	PAU	BUF	OPR-PAU-BUF-002	Preauthorisations- Regular-With buffer PTD Recommended Rejection	BPAU_RR_PT	Number of preauth cases Rejected for buffer by PTD	NA	PTD & Preauth orisation - Regular-With	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for buffer	Preauth cases	A	NA
200	OPR	PAU	BUF	OPR-PAU-BUF-003	Preauthorisations- Regular-With buffer PTD Pending	BPAU_P_PTD BPAU_P_PAO	Number of preauth cases kept pending for buffer by PTD	PTD PAO	PTD & Preauth orisation - Regular-With	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for buffer	Preauth cases	A	NA
201	OPR	PAU	BUF	OPR-PAU-BUF-004	Preauthorisations- Regular-With buffer PAO Approved	BPAU_A_PAO	Number of preauth cases approved for buffer by PAO	NA	PAO & Preauth orisation - Regular-With	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for buffer	Preauth cases	A	NA
202	OPR	PAU	BUF	OPR-PAU-BUF-005	Preauthorisations- Regular-With buffer PAO Rejected	BPAU_R_PAO	Number of preauth cases Rejected for buffer by PAO	NA	PAO & Preauth orisation - Regular-With	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for buffer	Preauth cases	A	NA
203	OPR	PAU	ENH	OPR-PAU-ENH-001	Pre-authorisations- Enhancement RAMCO Initiated	PAU_ENH_I	Number of preauth cases initiated by RAMCO for enhancement	NA	RAMCO & Pre-authorisations Enhance	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
204	OPR	PAU	ENH	OPR-PAU-ENH-002	Pre-authorisations- Enhancement RAMCO Updated	PAU_ENH_U	Number of preauth cases Updated by RAMCO for enhancement after pendency	NA	RAMCO & Pre-authorisations Enhance	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
205	OPR	PAU	ENH	OPR-PAU-ENH-003	Pre-authorisations- Enhancement update waiting RAMCO	PAU_ENH_U W_R	Pre-authorisations Enhancement update waiting RAMCO	NA	RAMCO & Pre-authorisations Enhance	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
206	OPR	PAU	ENH	OPR-PAU-ENH-004	Pre-authorisations- Enhancement Preauth Operator Recommended Approval	PAU_ENH_R A_PTD PAU_ENH_R A_MC-ETC	Number of preauth Enhancement cases Recommended Approval by Preauth Operator	PTD MC-ETC	Preauth Operato r & Pre-authorisations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
207	OPR	PAU	ENH	OPR-PAU-ENH-005	Pre-authorisations- Enhancement Preauth Operator Rejected	PAU_ENH_R PTD PAU_ENH_R MC-ETC PAU_ENH_R PAO	Number of preauth Enhancement cases Recommended rejection by Preauth Operator	PTD MC-ETC PAO	Preauth Operato r & Pre-authorisations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
208	OPR	PAU	ENH	OPR-PAU-ENH-006	Pre-authorisations- Enhancement Preauth Operator Pending	PAU_ENH_P PTD PAU_ENH_P MC-ETC PAU_ENH_P PAO	Number of preauth Enhancement cases Recommended pending by Preauth Operator	PTD MC-ETC PAO	Preauth Operato r & Pre-authorisations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
209	OPR	PAU	ENH	OPR-PAU-ENH-007	Pre-authorisations- Enhancement PAO Approved	PAU_ENH_A	Number of preauth Enhancement cases Approval by PAO	NA	PAO & Pre-authorisations Enhance ment	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
210	OPR	PAU	ENH	OPR-PAU-ENH-008	Pre-authorisations- Enhancement cases waiting at Preauth Operator	PAU_ENH_W PTD PAU_ENH_W MC-ETC PAU_ENH_W PAO	Number of preauth enhancement cases waiting with Preauth Operator	PTD MC-ETC PAO	Preauth Operato r & Pre-authorisations	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor disposal pattern of preauth cases for enhancement	Preauth cases	A	NA
211	OPR	PAU	CCH	OPR-PAU-CCH-001	Pre-Authorisations- Cochlear Cases initiated by RAMCO	PAU_CCH_I	Number of preauth Cochlear cases initiated by RAMCO	NA	RAMCO & Pre-Authoris ations Cochlear	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
212	OPR	PAU	CCH	OPR-PAU-CCH-002	Pre-Authorisations- Cochlear Cases Updated by RAMCO	PAU_CCH_U	Number of preauth Cochlear cases updated by RAMCO after pendency	NA	RAMCO & Pre-Authoris ations Cochlear	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
213	OPR	PAU	CCH	OPR-PAU-CCH-003	Pre-authorisations- Cochlear cases update waiting at RAMCO	PAU_CCH_W R	Number of preauth Cochlear cases waiting with RAMCO for update after pendency	NA	RAMCO & Pre-Authoris ations Cochlear	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
214	OPR	PAU	CCH	OPR-PAU-CCH-004	Pre-Authorisations- Cochlear Cases forwarded by Preauth Operator	PAU_CCH_F N PAU_CCH_F X	Number of preauth Cochlear cases forwarded by Preauth Operator	NAM PEX-C	Preauth Operato r & Pre-Authoris ations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
215	OPR	PAU	CCH	OPR-PAU-CCH-005	Pre-authorisations- Cochlear cases waiting at Preauth Operator	PAU_CCH_W N PAU_CCH_W X	Number of preauth Cochlear cases waiting at Preauth Operator	NAM PEX-C	Preauth Operato r & Pre-Authoris ations	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
216	OPR	PAU	CCH	OPR-PAU-CCH-006	Pre-Authorisations- Cochlear Cases Recommended Approval by Preauth Operator	PAU_CCH_RA MC-CC PAU_CCH_RA C-CC	Number of preauth Cochlear cases recommended Approval by Preauth Operator	MC-CC C-CC	Preauth Operato r & Pre-Authoris ations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
217	OPR	PAU	CCH	OPR-PAU-CCH-007	Pre-Authorisations- Cochlear Cases Recommended Rejection by Preauth Operator	PAU_CCH_RR MC-CC PAU_CCH_RR C-CC	Number of preauth Cochlear cases recommended rejection by Preauth Operator	MC-CC C-CC	Preauth Operato r & Pre-Authoris ations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
218	OPR	PAU	CCH	OPR-PAU-CCH-008	Pre-Authorisations- Cochlear Cases Pending with Preauth Operator	PAU_CCH_P MC-CC PAU_CCH_P E-CC PAU_CCH_P PAO	Number of preauth Cochlear cases kept Pending with Preauth Operator	MC-CC C-CC PAO	Preauth Operato r & Pre-Authoris ations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA

Grp	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
219	OPR	PAU	CCH	OPR-PAU-CCH-009	Pre-authorisations Cochlear cases waiting with Preauth Operator	PAU_CCH_W MC-CC PAU_CCH_W C-CC PAU_CCH_W PAO	Number of preauth Cochlear cases waiting with Preauth Operator	MC-CC C-CC PAO	Preauth Operator & Pre-Authorisations	NA	NA	Y	Y	N	N	N	N	N	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
220	OPR	PAU	CCH	OPR-PAU-CCH-010	Pre-Authorisations-Cochlear Cases C-CC Rejected by Preauth Operator	PAU_CCH_R C-CC PAU_CCH_R PAO	Number of preauth Cochlear cases recommended rejection by Preauth Operator	C-CC PAO	Preauth Operator & Pre-Authorisations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
221	OPR	PAU	CCH	OPR-PAU-CCH-011	Pre-Authorisations-Cochlear Cases PAO Approved	PAU_CCH_A C-CC PAU_CCH_A PAO	Number of preauth Cochlear cases recommended Approval by PAO	C-CC PAO	Preauth Operator & Pre-Authorisations	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of PAO in disposal of Cochlear preauth cases	Preauth Cochlear cases	A	NA
222	OPR	PAU	CCH	OPR-PAU-CCH-012	Pre-auth Cochlear Cancel Requests RAMCO Initiated	PAUC_CCH_I	NWH Requested Cancellation of Pre-auth Cochlear cases	NA	RAMCO & Pre-auth Cochlear Cases Cancel	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
223	OPR	PAU	CCH	OPR-PAU-CCH-013	Pre-auth Cochlear cases Cancel Requests RAMCO updated	PAUC_CCH_U	Number of preauth Cochlear Cancel Requests cases Committee Pending and Trust Pending Updated by RAMCO	NA	RAMCO & Pre-auth Cochlear Cases Cancel	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
224	OPR	PAU	CCH	OPR-PAU-CCH-014	Pre-auth Cochlear cases Cancel Requests waiting with RAMCO	PAUC_CCH_W_R	Number of preauth Cochlear Cancel Requests cases waiting for Update by RAMCO	NA	RAMCO & Pre-auth Cochlear Cases Cancel	CPAU_CCH_W>15days_R + CPAU_CCH_W<15days_R	CPAU_CCH_W>15days_R CPAU_CCH_W<15days_R	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor performance of RAMCO in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
225	OPR	PAU	CCH	OPR-PAU-CCH-015	Pre-Authorisations-Cochlear Cases Cancel Requests Recommended Approval by preauth operator	PAUC_CCH_R A_MC-CC PAUC_CCH_R A_C-CC	Number of preauth Cochlear Cancel Requests cases Recommended Approval by preauth operator	MC-CC C-CC	Preauth operator & Pre-auth Cochlear Cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
226	OPR	PAU	CCH	OPR-PAU-CCH-016	Pre-Authorisations-Cochlear Cases Cancel Requests Recommended Rejection by preauth operator	PAUC_CCH_R R_MC-CC PAUC_CCH_R R_C-CC	Number of preauth Cochlear Cancel Requests cases Recommended Rejection by MC-CC	MC-CC C-CC	Preauth operator & Pre-auth Cochlear Cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
227	OPR	PAU	CCH	OPR-PAU-CCH-017	Pre-Authorisations-Cochlear Cases Cancel Requests Pending by preauth operator	PAUC_CCH_P MC-CC PAUC_CCH_P C-CC	Number of preauth Cochlear Cancel Requests cases kept pending by MC-CC	MC-CC C-CC	Preauth operator & Pre-auth Cochlear Cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
228	OPR	PAU	CCH	OPR-PAU-CCH-018	Pre-auth Cochlear cases Cancel Requests waiting with preauth operator	PAUC_CCH_W MC-CC PAUC_CCH_W C-CC	Number of preauth Cochlear Cancel Requests cases waiting for disposal by MC-CC	MC-CC C-CC	Preauth operator & Pre-auth Cochlear Cases	PAUC_CCH_W>15days_MC-CC + PAUC_CCH_W<15days_MC-CC	PAUC_CCH_W>15days_MC-CC PAUC_CCH_W<15days_MC-CC	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor performance of Preauth Operator in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
229	OPR	PAU	CCH	OPR-PAU-CCH-019	Pre-Authorisations-Cochlear Cases Cancel Requests Rejected by preauth operator	PAUC_CCH_R	Number of preauth Cochlear Cancel Requests cases Rejected by C-CC	NA	Preauth operator & Pre-auth Cochlear Cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor performance of C-CC in disposal of Cochlear preauth cancellation cases	Preauth Cochlear cancellation cases	A	NA
230	OPR	CLM	ELG	OPR-CLM-ELG-001	Therapy Claims Eligible	CLM_ELG	The number of therapies whose discharge has been updated more than 11 days ago and number of days from date of discharge update has not crossed 90 days, and yet to be submitted for claim by RAMCO	NA	RAMCO & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claim submission for discharge updated cases by RAMCO	Claim cases	A	NA
231	OPR	CLM	SUB	OPR-CLM-SUB-001	Therapy Claims submitted	CLM_S_R	The number of therapies for which Claims have been submitted by RAMCO	NA	RAMCO & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claim submission for discharge updated cases by RAMCO	Claim cases	A	NA
232	OPR	CLM	SUB	OPR-CLM-SUB-002	Therapy Claims submitted and Live	LCLM_S_R	The number of therapies for which Claims have been submitted by RAMCO and awaiting final disposal at various levels of Trust at this moment.	NA	RAMCO & Claims disposal	NA	NA	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor disposal of claim submitted by RAMCO cases	Claim cases	A	NA
233	OPR	CLM	SUB	OPR-CLM-SUB-003	Therapy Claims submitted in Past	LCLM_S_R	The number of therapies for which Claims have been submitted by RAMCO in the past	NA	RAMCO & Claims disposal	CLM_S_R (-) LCLM_S_R	CLM_S_R LCLM_S_R								RAS	Output	To monitor claim submission for discharge updated cases by RAMCO	Claim cases	A	NA	
234	OPR	CLM	UPD	OPR-CLM-UPD-001	Therapy Claims (Erroneous Claims) Updated by RAMCO	CLM_U_R	The number of therapies for which Claims have been updated by RAMCO after pendency and returned to Trust	NA	RAMCO & Claims disposal	NA	NA	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor claims pendency cases updation by RAMCO	Claim pendency cases	A	NA
235	OPR	CLM	UPD	OPR-CLM-UPD-002	Therapy Claims (Erroneous Claims) Updated by RAMCO and Live	LCLM_U_R	The number of therapies for which Claims have been updated by RAMCO after pendency and awaiting final disposal at various levels of Trust at this moment	NA	RAMCO & Claims disposal	NA	NA	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor claims pendency cases updation by RAMCO	Claim pendency cases	A	NA
236	OPR	CLM	UPD	OPR-CLM-UPD-003	Therapy Claims (Erroneous Claims) Updated by RAMCO in Past	LCLM_U_R	The number of therapies for which Claims have been updated by RAMCO after pendency in the past	NA	RAMCO & Claims disposal	CLM_U_R (-) LCLM_U_R	CLM_U_R LCLM_U_R	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims pendency cases updation by RAMCO	Claim pendency cases	A	NA
237	OPR	CLM	WTN	OPR-CLM-WTN-001	Therapy Claims (Erroneous Claims) Updated by RAMCO and sent to Claims operator	CLM_W_CPD CLM_W_CTD CLM_W_CH CLM_W_CAO	The number of therapies for which Claims have been updated by RAMCO and waiting at Claims operator	CPD CTD CH CAO	RAMCO & Claims disposal	NA	NA	Y	Y	Y	N	N	N	N	N	RAS	Activity	To monitor disposal of claims updated cases by Claims operator	Claim pendency cases	A	NA
238	OPR	CLM	FWD	OPR-CLM-FWD-001	Therapy Claims Forwarded by CEX	CLM_F_X	The number of therapies for which Preauths have been forwarded by CEX (Claims Executive) after being raised for the first time by RAMCO	NA	CEX & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by CEX	Claim cases	A	NA
239	OPR	CLM	FWD	OPR-CLM-FWD-002	Therapy Claims Forwarded by CEX and Live	LCLM_F_X	The number of therapies for which Preauths have been forwarded by CEX after being raised for the first time by RAMCO and awaiting final disposal at various levels of Trust at this moment	NA	CEX & Claims disposal	NA	NA	Y	Y	Y	Y	N	N	N	N	RAS	Activity	To monitor claims cases disposal by CEX	Claim cases	A	NA

Col#	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
240	OPR	CLM	FWD	OPR-CLM-FWD-00	Therapy Claims Forwarded by CEX in Past	PCLM_F_X	The number of therapies for which Preauths have been forwarded by CEX in the past after being raised for the first time by RAMCO	NA	CEX & Claims disposal	CLM_F_X(-) LCLM_F_X	CLM_F_X LCLM_F_X	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by CEX	Claim cases	A	NA	
241	OPR	CLM	RAP	OPR-CLM-RAP-001	Therapy Claims Disposed by Claims operator with Recommended for Approval	CLM_RA_CP LCLM_RA_CTD CLM_RA_CH LCLM_RA_MC CC	The number of claims which have been disposed with a Recommended for Approval by the Claims operator	CPD CTD	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
242	OPR	CLM	RAP	OPR-CLM-RAP-002	Therapy Claims Disposed by Claims operator with Recommended for Approval and Live	LCLM_RA_CP D LCLM_RA_CT D LCLM_RA_CH LCLM_RA_M	The number of claims which have been disposed with a Recommended for Approval by the Claims operator and awaiting final disposal at various levels of Trust at this moment	CPD CTD	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
243	OPR	CLM	RAP	OPR-CLM-RAP-003	Therapy Claims Disposed by Claims operator with Recommended for Approval in the past	PCLM_RA_CP D PCLM_RA_CT D PCLM_RA_C H	The number of claims which have been disposed with a Recommended for Approval by the Claims operator in the past	CPD CTD	Claims operator & Claims disposal	CLM_RA_CPD(-)LCLM_RA_CPD LCLM_RA_CPD CLM_RA_CTD(-)LCLM_RA_CTD LCLM_RA_CTD CLM_RA_CH(-)LCLM_RA_CH	CLM_RA_CPD LCLM_RA_CPD CLM_RA_CTD LCLM_RA_CTD	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
244	OPR	CLM	RAP	OPR-CLM-RAP-004	Therapy Claims Disposed by Claims operator with Recommended for Approval without	CLM_RA^NP LTD CLM_RA^NP CH LCLM_RA^NP MC-CC	The claims which have been disposed with Recommendation of Approval without pendency by the Claims operator	CTD CH	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
245	OPR	CLM	RAP	OPR-CLM-RAP-005	Therapy Claims Disposed by Claims operator with Recommended for Approval after	CLM_RA^P CTD CLM_RA^P CH LCLM_RA^P MC-CC	The claims which have been disposed with a Recommendation of Approval after pendency by the Claims operator	CTD CH	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
246	OPR	CLM	RRJ	OPR-CLM-RRJ-001	Therapy Claims Disposed by Claims operator with RR	CLM_RR_CPD LCLM_RR_CTD CLM_RR_CH LCLM_RR_MC CC LCLM_RR_C	The number of claims which have been disposed with a Recommended for Rejection(RR) by the CPD	CPD CTD	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
247	OPR	CLM	RRJ	OPR-CLM-RRJ-002	Therapy Claims Disposed by Claims operator with Recommendation for Rejection and	LCLM_RR_CP D LCLM_RR_CT D LCLM_RR_CH LCLM_RR_M	The claims which have been disposed with a Recommendation for Rejection by the Claims operator and awaiting final disposal at various levels of Trust at this moment	CPD CTD	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
248	OPR	CLM	RRJ	OPR-CLM-RRJ-003	Therapy Claims Disposed by Claims operator with Recommendation for Rejection in the past	PCLM_RR_CP D PCLM_RR_CT D PCLM_RR_CH LCLM_RR_M	The claims which have been disposed with a Recommendation for Rejection by the Claims operator in the past	CPD CTD	Claims operator & Claims disposal	CLM_RR_CPD(-)LCLM_RR_CPD LCLM_RR_CTD(-)LCLM_RR_CTD	CIP_RR LIP_RR	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
249	OPR	CLM	RRJ	OPR-CLM-RRJ-004	Therapy Claims Disposed by Claims operator with Recommendation for Rejection	LCLM_RR^NP LTD LCLM_RR^NP CH LCLM_RR^NP MC-CC	The claims which have been disposed with a Recommendation for Rejection without pendency by the Claims operator	CTD CH	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
250	OPR	CLM	RRJ	OPR-CLM-RRJ-005	Therapy Claims Disposed by Claims operator with Recommendation for Rejection after	CLM_RR^P CTD CLM_RR^P CH LCLM_RR^P MC-CC	The claims which have been disposed with a Recommendation for Rejection after pendency by the Claims operator	CTD CH	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
251	OPR	CLM	PEN	OPR-CLM-PEN-001	Therapy Claims Disposed by Claims operator with Pendency	CLM_P_CPD LCLM_P_CTD CLM_P_CH LCLM_P_CAO LCLM_P_MC CC	The claims which have been disposed with a Pendency by the Claims operator	CPD CTD CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
252	OPR	CLM	PEN	OPR-CLM-PEN-002	Therapy Claims Disposed by Claims operator with Pendency and Live	LCLM_P_CPD LCLM_P_CTD LCLM_P_CH LCLM_P_CAO LCLM_P_MC CC	The claims which have been disposed with a Pendency by the Claims operator and awaiting final disposal at various levels of Trust at this moment	CPD CTD CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
253	OPR	CLM	PEN	OPR-CLM-PEN-003	Therapy Claims Disposed by Claims operator with Pendency in the Past	PCLM_P_CPD LCLM_P_CTD PCLM_P_CH LCLM_P_CAO PCLM_P_MC CC	The claims which have been disposed with a Pendency by the Claims operator in the past	CPD CTD CH CAO	Claims operator & Claims disposal	CLM_P_CPD(-)LCLM_RR_CPD LCLM_P_CTD(-)LCLM_RR_CTD LCLM_P_CTD LCLM_P_CPD LCLM_P_CPD(-)LCLM_RR_CH	CLM_P_CPD LCLM_RR_CPD LCLM_P_CTD LCLM_RR_CTD LCLM_P_CPD LCLM_RR_CH	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
254	OPR	CLM	APP	OPR-CLM-APP-001	Therapy Claims Disposed by Claims operator with Approval	CLM_A_CH LCLM_A_CAO	The claims which have been disposed with Approval by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
255	OPR	CLM	APP	OPR-CLM-APP-002	Therapy Claims Disposed by Claims operator with Approval without pendency	CLM_A^NP CAO LCLM_A^NP CAO	The claims which have been disposed with Approval without pendency by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
256	OPR	CLM	APP	OPR-CLM-APP-003	Therapy Claims Disposed by Claims operator with Approval after pendency	CLM_A^P CH LCLM_A^P CAO	The claims which have been disposed with a Approval after pendency by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
257	OPR	CLM	REJ	OPR-CLM-REJ-001	Therapy Claims Disposed by Claims operator with Rejection	CLM_R_CH LCLM_R_CAO	The claims which have been disposed with a Rejection by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
258	OPR	CLM	REJ	OPR-CLM-REJ-002	Therapy Claims Disposed by Claims operator with Rejection without pendency	CLM_R^NP CAO LCLM_R^NP CAO	The claims which have been disposed with a Rejection without pendency by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
259	OPR	CLM	REJ	OPR-CLM-REJ-003	Therapy Claims Disposed by Claims operator with Rejection after pendency	CLM_R^P CH LCLM_R^P CAO	The claims which have been disposed with a Rejection after pendency at CH level, by the Claims operator	CH CAO	Claims operator & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
260	OPR	CLM	TDP	OPR-CLM-TDP-001	Total Therapy claims Disposed by CPD	CLM_D_CPD	Total number of claims disposed by CPD	NA	CPD & Claims disposal	CLM_RA_CPD + CLM_RR_CPD + CLM_P_CPD	CLM_RA_CPD LCLM_RR_CPD LCLM_P_CPD	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims panel doctor	Claim cases	A	NA	

Code	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
261	OPR	CLM	TDP	OPR-CLM-TDP-002	Total Therapy claims Disposed by CTD	CLM_D_CTD	Total number of claims disposed by CTD	NA	CTD & Claims disposal	CLM_RA_CTD + CLM_RR_CTD + CLM_P_CTD	CLM_RA_CTD CLM_RR_CTD CLM_P_CTD	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims trust doctor	Claim cases	A	NA	
262	OPR	CLM	TDP	OPR-CLM-TDP-003	Total Therapy claims Disposed by CH	CLM_D_CH	Total number of claims disposed by CH	NA	CH & Claims disposal	CLM_RA_CH + CLM_RR_CH + CLM_A_CH + CLM_R_CH + CLM_P_CH	CLM_RA_CH CLM_RR_CH CLM_A_CH CLM_R_CH CLM_P_CH	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims head	Claim cases	A	NA	
263	OPR	CLM	TDP	OPR-CLM-TDP-004	Therapy claims Disposed by CH (for insurance)	CLM_D_ICH	Total claims disposed by ICH	NA	ICH & Claims disposal	CLM_RA_ICH + CLM_RR_ICH + CLM_A_ICH + CLM_R_ICH + CLM_P_ICH	CLM_RA_ICH CLM_RR_ICH CLM_A_ICH CLM_R_ICH CLM_P_ICH	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims insurance Claims head	Claim cases	A	NA	
264	OPR	CLM	TDP	OPR-CLM-TDP-005	Therapy claims Disposed by CAO	CLM_D_CAO	Total claims disposed by CAO	NA	CH & Claims disposal	CLM_A_CAO + CLM_R_CAO + CLM_P_CAO	CLM_A_CAO CLM_R_CAO CLM_P_CAO	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims authorisation officer	Claim cases	A	NA	
265	OPR	CLM	TDP	OPR-CLM-TDP-006	Therapy Claims Disposed by A/C with Approval	CLM_A_AC	The claims which have been disposed with Accounts Approval(A) by the A/C	NA	A/C & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims accountant	Claim cases	A	NA	
266	OPR	CLM	TDP	OPR-CLM-TDP-007	Therapy Claims Paid by Bank	CLM_A_B	The claims which have been paid by the Bank	NA	Bank & Claims disposal	NA	NA	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by bank	Claim cases	A	NA	
267	OPR	CLM	HAR	OPR-CLM-HAR-001	Average Hourly Claims Arrival for each of the 24 hours in a day	CLM_HA	Average claims submitted by RAMCO every hour during the 24 hours	NA	RAMCO & Claims arrivals	NA	CLM_S_R	Y	N	N	N	N	N	N	RAS	Activity	To monitor claims cases disposal by RAMCO	Claim cases	A	NA	
268	OPR	CLM	CAR	OPR-CLM-CAR-001	Claims Arrival Rate	CLM_ART	Average claims submitted by RAMCO in a specified period	NA	RAMCO & Claims arrivals	CLM_S_R in a given period / number of days in the period	CLM_S_R Number of days in the period	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by RAMCO	Claim cases	R	NA	
269	OPR	CLM	HCD	OPR-CLM-HCD-001	Average Hourly Claims Disposal for each of the 24 hours in a day	CLM_HD	Average claims disposed every hour during the 24 hours	NA	Claims operator & Claims Disposal	CLM_CH_A + CLM_CAO_A + CLM_CH_R + CLM_CAO_R	CLM_CH_A CLM_CAO_A CLM_CH_R CLM_CAO_R	Y	N	N	N	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	R	NA	
270	OPR	CLM	CDR	OPR-CLM-CDR-001	Claims Disposal Rate	CLM_DR	Average claims disposed in a specified period	NA	Claims operator & Claims Disposal	CLM_CH_A + CLM_CAO_A + CLM_CH_R + CLM_CAO_R in a given period / & Claims number of days in the period	CLM_CH_A CLM_CAO_A CLM_CH_R CLM_CAO_R Number of days in the period	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	R	NA	
271	OPR	CLM	WTN	OPR-CLM-WTN-001	Therapy Claims Waiting at RAMCO	CLM_W-7da S_R CLM_W-7da S_R	The claims which have been returned to RAMCO after pendency and awaiting disposal at this moment, and have crossed 7 days since first raised by RAMCO	>7days <7 days	RAMCO & Claims Disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by RAMCO	Claim cases	A	NA	
272	OPR	CLM	WTN	OPR-CLM-WTN-002	Therapy Claims Waiting at CEX	CLM_W-7da S_CX CLM_W-7da S_CX	The claims which have been Submitted by RAMCO to CEX and awaiting disposal at this moment, and have crossed 7 days since first raised by RAMCO	>7days <7 days	CEX & Claims Disposal	NA	NA	Y	Y	N	N	N	N	N	RAS	Activity	To monitor claims cases disposal by CEX	Claim cases	A	NA	
273	OPR	CLM	WTN	OPR-CLM-WTN-003	Therapy Claims Waiting at Claims operator afresh	CLM_W_CPD CLM_W_CT CLM_W_CH CLM_W_CA	The fresh/new claims which have been forwarded by CEX and waiting for disposal for the first time at CPD level	CPD CTD CH CAO	Claims operator & Claims Disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
274	OPR	CLM	WTN	OPR-CLM-WTN-004	Therapy Claims Waiting at Claims operator after updation of pendency	CLM_W_CPD CLM_W_CT CLM_W_CH CLM_W_CA	The claims which have been updated by RAMCO, after pendency by CPD, and waiting for disposal at CPD level	CPD CTD CH CAO	Claims operator & Claims Disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
275	OPR	CLM	WTN	OPR-CLM-WTN-005	Therapy Claims Waiting at CPD for <7 days	CLM_W-7_C PD CLM_W-7_C TD CLM_W-7_C H	The claims which have been forwarded by CEX and waiting for disposal for less than 7 days at CPD level	CPD CTD CH CAO	CPD & Claims Disposal	NA	NA	Y	Y	N	N	N	N	N	RAS	Activity	To monitor claims cases disposal by Claims operator	Claim cases	A	NA	
276	OPR	CLM	WTN	OPR-CLM-WTN-006	Therapy Claims Waiting at Claims operator for >7 days	CLM_W-7_C PD CLM_W-7_C TD CLM_W-7_C H	The claims which have been forwarded by CEX and waiting for disposal for greater than 7 days at CPD level	CPD CTD CH CAO	Claims operator & Claims Disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by RAMCO	Claim cases	A	NA	
277	OPR	CLM	WTN	OPR-CLM-WTN-007	Therapy Claims Waiting at A/C	CLM_W-7da S_AC CLM_W-7da S_AC	The claims which have been forwarded by CAO and waiting for disposal for less than 7 days at A/C	<7days >7days	A/C & Claims Disposal	NA	NA	Y	Y	N	N	N	N	N	RAS	Activity	To monitor claims cases disposal by CEX	Claim cases	A	NA	
278	OPR	CLM	WTN	OPR-CLM-WTN-008	Therapy Claims Waiting at Bank	CLM_W-7da S_B CLM_W-7da S_B	Total therapies claims and waiting for disposal at bank	<7days >7days	Bank & Claims Disposal	NA	NA	Y	Y	Y	Y	N	N	N	RAS	Activity	To monitor claims cases disposal by Bank	Claim cases	A	NA	
279	OPR	CLM	TWN	OPR-CLM-TWN-001	Total Therapy Claims Waiting at RAMCO	CLM_W_R_T	Total number of therapies claim waiting at RAMCO	NA	RAMCO & Claims Disposal	CLM_W-7days_R + CLM_W<7days_R	CLM_W-7days_R CLM_W<7days_R	Y	Y	Y	Y	N	N	N	RAS	Output	To monitor claims cases disposal by RAMCO	Claim cases	A	NA	
280	OPR	CLM	TWN	OPR-CLM-TWN-002	Total Therapy Claims Waiting at CEX	CLM_W_CX_T	Total number of therapies claim which have been Submitted by RAMCO to CEX and awaiting disposal at this moment	NA	CEX & Claims Disposal	CLM_W-7days_X + CLM_W<7days_X	CLM_W-7days_X CLM_W<7days_X	Y	Y	Y	Y	N	N	N	RAS	Output	To monitor claims cases disposal by CEX	Claim cases	A	NA	
281	OPR	CLM	TWN	OPR-CLM-TWN-003	Total Therapy Claims Waiting at CPD	CLM_W_CPD_T	Total therapies claims and waiting for disposal at CPD level	NA	CPD & Claims Disposal	FCLM_W_CPD + PCLM_W_CPD = CLM_W-7_CPD + CLM_W>7_CPD	FCLM_W_CPD PCLM_W_CPD CLM_W-7_CPD CLM_W>7_CPD	Y	Y	Y	Y	N	N	N	RAS	Output	To monitor claims cases disposal by CPD	Claim cases	A	NA	

Case	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
282	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting at CTD	CLM_W_CTD	Total therapies claims and waiting for disposal at CTD level	NA	CTD & Claims Disposal	$CLM_W_CTD + PCLM_W_CTD = PCLM_W_CTD + CLM_W>7_CTD$	CLM_W_CTD PCLM_W_CTD CLM_W>7_CTD CLM_W>7_CTD	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal by CTD	Claim cases	A	NA
283	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting at CH	CLM_W_CH	Total therapies claims and waiting for disposal at CPD level	NA	CH & Claims Disposal	$CLMF_W_CH + PCLMP_W_CH = CLM_W>7days_CH + CLM_W>7days_CH$	CLMF_W_CH PCLMP_W_CH CLM_W>7days_CH CLM_W>7days_CH	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal by CH	Claim cases	A	NA
284	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting at CAO	CLM_W_CAO	Total therapies claims and waiting for disposal at CAO level	NA	CAO & Claims Disposal	$CLM_W_CAO + PCLM_W_CAO = CLM_W>7days_CAO + CLM_W>7days_CAO$	CLMF_W_CAO PCLMP_W_CAO CLM_W>7days_CAO CLM_W>7days_CAO	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal by CAO	Claim cases	A	NA
285	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting at A/C	CLM_W_AC	Total therapies claims and waiting for disposal at A/C	NA	A/C & Claims Disposal	$CLM_W>7days_AC + CLM_W>7days_AC$	CLM_W>7days_AC CLM_W>7days_AC	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal by A/C	Claim cases	A	NA
286	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting at Bank	CLM_W_B	Total therapies claims and waiting for disposal at Bank	NA	Bank & Claims Disposal	$CLM_W>7days_B + CLM_W>7days_B$	CLM_W>7days_B CLM_W>7days_B	Y	Y	N	N	N	N	N	N	RAS	Output	To monitor claims cases disposal by Bank	Claim cases	A	NA
287	OPR	CLM	TWN	OPR-CLM-TWN-00	Total Therapy Claims Waiting for approval at Trust	CLM_W_TRU	Total therapies claims and waiting for disposal at Trust	NA	Trust & Claims Disposal	$CLM_W_CPD_T + CLM_W_CTD_T + CLM_W_CH_T + CLM_W_CAO_T + CLM_W_AC$	CLM_W_CPD_T CLM_W_CTD_T CLM_W_CH_T CLM_W_CAO_T CLM_W_AC	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal at Trust	Claim cases	A	NA
288	OPR	CLM	TWN	OPR-CLM-TWN-01	Total Therapy Claims Waiting for approval at NWH	CLM_W_NWH	Total therapies claims and waiting for disposal at NWH	NA	NWH & Claims Disposal	NA	CLM_W_R_T	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal at NWH	Claim cases	A	NA
289	OPR	CLM	TWN	OPR-CLM-TWN-01	Total Therapy Claims Waiting for Approval	CLM_W_T	Total therapies claims and waiting for disposal at various levels	NA	Claims Disposal	$CLM_W_TRT + CLM_W_NWH$	CLM_W_TRT CLM_W_NWH	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal	Claim cases	A	NA
290	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT for disposal of fresh claim cases at RAMCO during a specified period	CLMF_AWT	Average waiting time at RAMCO for disposal of fresh claim cases for a specified period	NA	RAMCO & Claim waiting times	Sum of (The time at which a Claim case is updated by RAMCO after pendency (-)) The time at which the Claim case arrived at RAMCO due to pendency) for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by RAMCO	Claim cases	A	NA
291	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT for updation of pending claim cases at RAMCO during a specified period	CLMP_AWT	Average waiting time at RAMCO for updation of pending claim cases for a specified period	NA	RAMCO & Claim waiting times	Sum of (The time at which a Claim case is updated by RAMCO after pendency (-)) The time at which the Claim case arrived at RAMCO due to pendency) for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by RAMCO	Claim cases	A	NA
292	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at CEX for a fresh Claim case during a specified period	CLM_AWT_C	Average Claim waiting time at CEX for disposal of a fresh claim cases specified period	NA	CEX & Claim waiting times	Sum of (The time at which a Claim case is forwarded by CEX (-)) The time at which the Claim case arrived at CEX from RAMCO for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by CEX	Claim cases	A	NA
293	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at Claims operator for a fresh Claim case during a specified period	CLMF_AWT_CPD CLMP_AWT_CTD CLM_AWT_CH	Average waiting time at CPD for disposal of fresh claim cases in a specified period	CPD CTD CH CAO	Claims operator & Claim waiting time	Sum of The time at which the fresh Claim case is disposed at Claims operator (-) The time at which the fresh Claim case arrived at Claims operator for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
294	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at claims operator for a pending updated Claim case during a specified period	CLMP_AWT_CPD CLMP_AWT_CTD CLMP_AWT_CH	Average waiting time at CPD for disposal of pending claim cases in a specified period	CPD CTD CH CAO	Claims operator & Claim waiting time	Sum of The time at which a pending updated Claim case is disposed by Claims operator (-) The time at which the pending Claim case arrived at Claims operator for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
295	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at claims operator for a Claim case during a specified period	CLM_AWT_CPD CLM_AWT_CTD CLM_AWT_CH	Average waiting time at CPD for disposal of pending claim cases in a specified period	CPD CTD CH CAO	Claims operator & Claim waiting time	Sum of The CLMF_AWT_CPD+CLMP_AWT_CPD) for all disposed cases / Number of cases	CLMF_AWT_CPD CLMP_AWT_CPD CLM_AWT_CTD CLMP_AWT_CTD CLMF_AWT_CH CLMP_AWT_CH	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claims operator	Claim cases	A	NA
296	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at A/C for a Claim case during a specified period	CLM_AWT_A	Average Waiting time at A/C for disposal of a claim case	NA	A/C & Claim waiting time	Sum of The time at which the Claim case is disposed by A/C (-) The time at which the Claim case arrived at A/C for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by A/C	Claim cases	A	NA
297	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at Bank for a Claim case during a specified period	CLM_AWT_B	Average Waiting time at A/C for disposal of a claim case	NA	Bank & Claim waiting time	Sum of The time at which the Claim case is Paid by Bank (-) The time at which the Claim case arrived at Bank for all disposed cases / Number of cases	Number of cases	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Bank	Claim cases	A	NA
298	OPR	CLM	AWT	OPR-CLM-AWT-00	Average CWT at Trust for a Claim case	CLM_AWT_TRU	Total waiting time at trust for disposal of a claim case	NA	Trust & Claim waiting time	$CLM_AWT_CX + CLM_AWT_CPD + CLM_AWT_CTD + CLM_AWT_CH + CLM_AWT_CAO$ / Number of cases	CLM_AWT_CX CLM_AWT_CPD CLM_AWT_CTD CLM_AWT_CH CLM_AWT_CAO	Y	N	N	N	N	N	N	N	RAS	Output	To monitor claims cases disposal at Trust	Claim cases	A	NA
299	OPR	CLM	AWT	OPR-CLM-AWT-01	Average CWT at NWH for a Claim case	CLM_AWT_N	Total waiting time at NWH for disposal of a claim case	NA	NWH & Claim waiting time	$CLMF_AWT_R + CLMP_AWT_R$ / Number of cases	CLMF_AWT_R CLMP_AWT_R	Y	N	N	N	N	N	N	N	RAS	Output	To monitor claims cases disposal at NWH	Claim cases	A	NA
300	OPR	CLM	AWT	OPR-CLM-AWT-01	Average CWT for approval of a claim case	CLM_AWT_T	Total waiting time for disposal of a claim case	NA	Total Claim waiting time	$CLM_AWT_TRU + CLM_AWT_NWH$ / Number of cases	CLM_AWT_TRU CLM_AWT_NWH	Y	Y	Y	Y	N	N	N	N	RAS	Output	To monitor claims cases disposal	Claim cases	A	NA
301	OPR	CLM	AWT	OPR-CLM-AWT-01	Average CWT for payment of a claim case during a specified period	CLM_AWT_P	Average waiting time for payment of a claim case	NA	Payment & Claim waiting time	$CLM_AWT_TRU + CLM_AWT_NWH + CLM_AWT_AC + CLM_AWT_B$ / Number of cases	CLM_AWT_TRU CLM_AWT_NWH CLM_AWT_AC CLM_AWT_B	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal	Claim cases	A	NA
302	OPR	CLM	TOR	OPR-CLM-TOR-00	Turn over Rate for claims operator for a specified period	CLM_TOR_CX CLM_TOR_CPD CLM_TOR_CH CLM_TOR_CAO CLM_TOR_C	Number of claims disposed by claims operator in a specific period	CLM_TOR_CX CLM_TOR_CPD CLM_TOR_CH CLM_TOR_CAO	Claims operator & Claims disposal	Number of cases disposed by Claim operator (CLM_D_CX or CLM_D_CPD or CLM_D_CH or CLM_D_CAO) during the period / Number of days in the period	CLM_D_CX CLM_D_CPD CLM_D_CTD CLM_D_CH CLM_D_CAO	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claim operator	Claim cases	R	NA

Code	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
303	OPR	CLM	TOR	OPR-CLM-TOR-002	TOR for a role during a specified period	CLM_TOR_R	Average number of claims disposed by specific role in a specific period	NA	Claims operator & Claims disposal	Sum cases disposed by all operators (CLM_D_CK + CLM_D_CPD + CLM_D_CTD + CLM_D_CH + CLM_D_CAO) in the role for the period / Number of days in the period	CLM_D_CK CLM_D_CPD CLM_D_CTD CLM_D_CH CLM_D_CAO	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claim operator	Claim cases	R	NA	
304	OPR	CLM	OTO	OPR-CLM-OTO-001	Daily Turnover of claims operator	CLM_DTO_CK CLM_DTO_CPD CLM_DTO_CTD	Number of claims disposed by claims operator in a day	CPD CTD CH CAO	Claims operator & Claims disposal	NA	NA	Y	N	N	N	N	N	N	RAS	Output	To monitor claims cases disposal by Claim operator	Claim cases	A	NA	
305	OPR	CLM	CPP	OPR-CLM-CP-001	Claim Pendency Percentage for claims operator during a specified period	CLM_CPP_CPD CLM_CPP_CTD CLM_CPP_CH CLM_CPP_CAO	The percentage of claim cases disposed by CPD	CPD CTD CH CAO	Claims operator & Claims disposal	CLM_P_CPD / CLM_D_CPD*100 CLM_P_CTD / CLM_D_CTD*100 CLM_P_CH / CLM_D_CH*100	CLM_P_CPD CLM_D_CPD CLM_P_CTD CLM_D_CTD CLM_P_CH CLM_D_CH	N	Y	Y	Y	Y	Y	N	RAS	Output	To monitor claims cases disposal by Claim operator	Claim cases	P	NA	
306	EMP	EAP	INT	EMP-EAP-INT-001	Empanelment Application Hospital User Initiated	EAP_I_R	Number of applications initiated by hospital user for Empanelment	NA	Hospital User & Empanelment Application	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
307	EMP	EAP	UPD	EMP-EAP-UPD-001	Empanelment Application Hospital User Updated	EAP_U_R	Number of Empanelment Application Updated by Hospital User after kept pending by EH	NA	Hospital User & Empanelment application	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
308	EMP	ERE	FWD	EMP-ERE-FWD-001	Empanelment Application Registration Forwarded by empanelment operator	EAP_RE_F_E EAP_RE_F_E EAP_RE_F_E EAP_RE_F_E	Number of Empanelment applications L1,L2,L3 Verified-for registration and forwarded by empanelment operator	EEX EPO EPD	Empanelment Operator & Empanelment	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
309	EMP	ERE	APP	EMP-ERE-APP-002	Empanelment Application-Registration approved by EH	EAP_RE_A_E H	Number of Empanelment applications L4 Verified-for registration and approved by EH	NA	EH & Empanelment application-registration	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
310	EMP	ERE	PEN	EMP-ERE-PEN-003	Empanelment Application-Registration kept pending by EH	EAP_RE_P_E H	Number of Empanelment applications L4 Verified-for registration and kept pending by EH	NA	EH & Empanelment application-registration	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
311	EMP	ERE	REJ	EMP-ERE-REJ-004	Empanelment Application-Registration rejected by EH	EAP_RE_R_E H	Number of Empanelment applications L4 Verified-for registration and rejected by EH	NA	EH & Empanelment application-registration	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
312	EMP	EIP	INT	EMP-EIP-INT-001	Empanelment Inspection EPO initiated	EMP_IP_I_E P	Number of Empanelment applications for which inspection is assigned	NA	EPO (CMA) & Empanelment inspection	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
313	EMP	EIP	UPD	EMP-EIP-UPD-002	Empanelment Inspection MC-EDC updated	EMP_IP_U_M C-EDC	Number of Empanelment applications for which inspection is updated by MC-EDC	NA	Inspection team & Empanelment inspection	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
314	EMP	EAU	RAP	EMP-EAU-RAP-001	Empanelment Authorisation Recommended Approval by empanelment operator	EMP_AU_RA MC-EDC EMP_AU_RA EAO	Number of Empanelment applications for which MC-EDC Recommended Approval for Empanelment	MC-EDC EAO	Empanelment Operator & Empanelment	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
315	EMP	EAU	RRE	EMP-EAU-RRE-002	Empanelment Authorisation Recommended Rejection by empanelment operator	EMP_AU_RR MC-EDC EMP_AU_RR EAO	Number of Empanelment applications for which MC-EDC Recommended Rejection for Empanelment	MC-EDC EAO	Empanelment Operator & Empanelment	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
316	EMP	EAU	REJ	EMP-EAU-REJ-003	Empanelment Authorisation Rejected by empanelment operator	EMP_AU_R MC-EDC EMP_AU_R EAO EMP_AU_R EH	Number of Empanelment applications for which MC-EDC Rejected for Empanelment	MC-EDC EAO EH	Empanelment Operator & Empanelment	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
317	EMP	EAU	PEN	EMP-EAU-PEN-004	Empanelment Authorisation Pending by empanelment operator	EMP_AU_P MC-EDC EMP_AU_P EAO EMP_AU_P EH	Number of Empanelment applications for which MC-EDC kept pending for Empanelment	NA	Empanelment Operator & Empanelment	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
318	EMP	EAU	APP	EMP-EAU-APP-005	Empanelment Authorisation-EH Approved	EMP_AU_A EH	Number of Empanelment applications for which EH Approved for Empanelment	NA	EH & Empanelment Authorisation	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor empanelment process	Empanelment applications	A	NA	
319	EMP	EAS	INT	EMP-EAS-INT-001	Additional Specialities Empanelment RAMCO Initiated	EAS_I_R	Number of applications initiated by hospital user for additional Specialities Empanelment	NA	RAMCO & Additional Specialities	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialities empanelment process	Additional specialities Empanelment applications	A	NA	
320	EMP	EAS	UPD	EMP-EAS-UPD-001	Additional Specialities Empanelment RAMCO Updated	EAS_U_R	Number of Applications for additional Specialities Empanelment updated by Hospital User after kept pending by EH	NA	RAMCO & Additional Specialities	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialities empanelment process	Additional specialities Empanelment applications	A	NA	
321	EMP	EAS	RAP	EMP-EAS-RAP-001	Additional Specialities Empanelment Recommended Approval Empanelment	EAS_RA_EEX EAS_RA_EPO	Number of Applications for additional Specialities Empanelment Recommended Approval by Empanelment Operator	EEX EPO	Empanelment Operator & Additional	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialities empanelment process	Additional specialities Empanelment applications	A	NA	
322	EMP	EAS	RRE	EMP-EAS-RRE-001	Additional Specialities Empanelment Recommended Rejection Empanelment	EAS_RR_EEX EAS_RR_EPO	Number of Applications for additional Specialities Empanelment Recommended Rejection by Empanelment Operator	EEX EPO (CMA)	Empanelment Operator & Additional	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialities empanelment process	Additional specialities Empanelment applications	A	NA	
323	EMP	EAS	PEN	EMP-EAS-PEN-001	Additional Specialities Empanelment Pending Empanelment Operator	EAS_P_EEX EAS_P_EPO EAS_P_MC-EDC	Number of Applications for Additional Specialities Empanelment kept pending by Empanelment Operator	EEX EPO MC-EDC	Empanelment Operator & Additional	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialities empanelment process	Additional specialities Empanelment applications	A	NA	

Coln	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitor	Indicator use	Unit of measure for the indicator	Type	Remarks
324	EMP	EAS	IAP	EMP-EAS-IAP-001	Additional Specialties Empanelment Inspection Approved Empanelment	EAS_IP_A_M E-EDC EAS_IP_A_EP O	Number of Applications for Additional Specialties Empanelment Inspection Approved by Empanelment Operator	MC-EDC EPO	Empanelment Operator & Additional	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialties empanelment process	Additional specialties Empanelment applications	A	NA
325	EMP	EAS	IRE	EMP-EAS-IRE-001	Additional Specialties Empanelment Inspection MC-EDC Rejected	EAS_IP_R_M E-EDC EAS_IP_R_EH	Number of Applications for Additional Specialties Empanelment Rejected by Empanelment Operator	MC-EDC EH	Empanelment Operator & Additional	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialties empanelment process	Additional specialties Empanelment applications	A	NA
326	EMP	EAS	IUP	EMP-EAS-IUP-001	Additional Specialties Empanelment-Inspection MC-EDC Updated	EAS_IP_U_M C-EDC	Number of Applications for Additional Specialties Empanelment for which Inspection is updated by MC-EDC	NA	MC-EDC & Additional Specialties	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialties empanelment process	Additional specialties Empanelment applications	A	NA
327	EMP	EAS	APP	EMP-EAS-APP-001	Additional Specialties Empanelment EH Approved	EAS_A_EH	Number of Applications for Additional Specialties Empanelment for which EH Approved for Empanelment	NA	EH & Additional Specialties Empanelment	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional specialties empanelment process	Additional specialties Empanelment applications	A	NA
328	EMP	ECR	INT	EMP-ECR-INT-001	Change Requests of RAMCO Initiated by RAMCO	ECR_I_R	Number of applications initiated by hospital user for Change request of RAMCO	NA	RAMCO & Change Requests of RAMCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
329	EMP	ECR	UPD	EMP-ECR-UPD-001	Change Requests of RAMCO Updated by RAMCO	ECR_U_R	Number of Applications for Change request of RAMCO updated by Hospital User after kept pending by EH	NA	RAMCO & Change Requests of RAMCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
330	EMP	ECR	RAP	EMP-ECR-RAP-001	Change Requests of RAMCO Recommended Approval by Empanelment Operator	ECR_RA_ITEX ECR_RA_EEX ECR_RA_MD-EDC	Number of Applications for Change request of RAMCO Recommended Approval	ITEX EEX MC-EDC	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
331	EMP	ECR	PEN	EMP-ECR-PEN-001	Change Requests of RAMCO Pending by Empanelment Operator	ECR_P_ITEX ECR_P_EEX ECR_P_MD-EDC ECR_P_EH	Number of Applications for Change request of RAMCO Kept pending	ITEX EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
332	EMP	ECR	REJ	EMP-ECR-REJ-001	Change Requests of RAMCO Rejected by Empanelment Operator	ECR_R_EEX ECR_R_MD-EDC ECR_R_EH	Number of Applications for Change request of RAMCO Rejected	EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
333	EMP	ECR	APP	EMP-ECR-APP-001	Change Requests of RAMCO Approved	ECR_A_EH	Number of Applications for Change request of RAMCO by Approved by EH	NA	EH & Change Requests of RAMCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor RAMCO Change requests empanelment process	RAMCO Change requests applications	A	NA
334	EMP	ECA	INT	EMP-ECA-INT-001	Change Requests of AMCCO Initiated by RAMCO	ECA_I_R	Number of applications initiated by hospital user for Change request of AMCCO	NA	RAMCO & Change Requests of AMCCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
335	EMP	ECA	UPD	EMP-ECA-UPD-001	Change Requests of AMCCO Updated by RAMCO	ECA_U_R	Number of Applications for Change request of AMCCO updated by Hospital User after kept pending by EH	NA	RAMCO & Change Requests of AMCCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
336	EMP	ECA	RAP	EMP-ECA-RAP-001	Change Requests of AMCCO Recommended Approval by Empanelment Operator	ECA_RA_ITEX ECA_RA_EEX ECA_RA_MD-EDC	Number of Applications for Change request of AMCCO Recommended Approval	ITEX EEX MC-EDC	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
337	EMP	ECA	PEN	EMP-ECA-PEN-001	Change Requests of AMCCO Pending by Empanelment Operator	ECA_P_ITEX ECA_P_EEX ECA_P_MD-EDC ECA_P_EH	Number of Applications for Change request of AMCCO Kept pending	ITEX EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
338	EMP	ECA	REJ	EMP-ECA-REJ-001	Change Requests of AMCCO Rejected by Empanelment Operator	ECA_R_EEX ECA_R_MD-EDC ECA_R_EH	Number of Applications for Change request of AMCCO Rejected	EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
339	EMP	ECA	APP	EMP-ECA-APP-001	Change Requests of AMCCO Approved by Empanelment Operator	ECA_A_EH	Number of Applications for Change request of AMCCO Approved by EH	NA	EH & Change Requests of AMCCO	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor AMCO Change requests empanelment process	AMCO Change requests applications	A	NA
340	EMP	EAA	INT	EMP-EAA-INT-001	Change Requests of Additional AMCCO Initiated by RAMCO	EAA_I_R	Number of applications initiated by hospital user for Change request for additional AMCCO	NA	RAMCO & Change Requests of Addition	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Change requests applications	A	NA
341	EMP	EAA	UPD	EMP-EAA-UPD-001	Change Requests of Additional AMCCO Updated by RAMCO	EAA_U_R	Number of Applications for Change request for additional AMCCO updated by Hospital User after kept pending by EH	NA	RAMCO & Change Requests of Addition	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Additional AMCO Change requests applications	A	NA
342	EMP	EAA	RAP	EMP-EAA-RAP-001	Change Requests of Additional AMCCO Recommended Approval by Empanelment Operator	EAA_RA_ITEX EAA_RA_EEX EAA_RA_MD-EDC	Number of Applications for Change request for additional AMCCO Recommended Approval	ITEX EEX MC-EDC	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Additional AMCO Change requests applications	A	NA
343	EMP	EAA	PEN	EMP-EAA-PEN-001	Change Requests of Additional AMCCO Pending by Empanelment Operator	EAA_P_ITEX EAA_P_EEX EAA_P_MD-EDC EAA_P_EH	Number of Applications for Change request for additional AMCCO Kept pending	ITEX EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Additional AMCO Change requests applications	A	NA
344	EMP	EAA	REJ	EMP-EAA-REJ-001	Change Requests of Additional AMCCO Rejected by Empanelment Operator	EAA_R_EEX EAA_R_MD-EDC EAA_R_EH	Number of Applications for Change request for additional AMCCO Rejected	EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Additional AMCO Change requests applications	A	NA

Col#	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
345	EMP	EAA	APP	EMP-EAA-APP-001	Change Requests of Additional AMCCO Approved by EH	EAA_A_EH	Number of Applications for Change request for additional AMCCO Approved by EH	NA	EH & Change Requests of Additional	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional AMCO Change requests empanelment process	Additional AMCO Change requests applications	A	NA	
346	EMP	EAR	INT	EMP-EAR-INT-001	Change Requests of Additional RAMCO Initiated by RAMCO	EAR_I_R	Number of applications initiated by hospital user for Change request for additional RAMCO	NA	RAMCO & Change Requests of Addition	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
347	EMP	EAR	UPD	EMP-EAR-UPD-001	Change Requests of Additional RAMCO Updated by RAMCO	EAR_U_R	Number of Applications for Change request for additional RAMCO updated by Hospital User after kept pending by EH	NA	RAMCO & Change Requests of Addition	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
348	EMP	EAR	RAP	EMP-EAR-RAP-001	Change Requests of Additional RAMCO Recommended Approval by Empanelment Operator	EAR_RA_ITEX EAR_RA_EEX EAR_RA_MD-EDC	Number of Applications for Change request for additional RAMCO Recommended Approval	ITEX EEX MC-EDC	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
349	EMP	EAR	PEN	EMP-EAR-PEN-001	Change Requests of Additional RAMCO Pending by Empanelment Operator	EAR_P_ITEX EAR_P_EEX EAR_P_MD-EDC EAR_P_EH	Number of Applications for Change request for additional RAMCO Kept pending	ITEX EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
350	EMP	EAR	REJ	EMP-EAR-REJ-001	Change Requests of Additional RAMCO Rejected by Empanelment Operator	EAR_R_EEX EAR_R_MD-EDC EAR_R_EH	Number of Applications for Change request for additional RAMCO Rejected	EEX MC-EDC EH	Empanelment Operator & Change Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
351	EMP	EAR	APP	EMP-EAR-APP-001	Change Requests of Additional RAMCO Approved by Empanelment Operator	EAR_A	Number of Applications for Change request for additional RAMCO Approved by EH	EH	EH & Change Requests of Additional	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Additional RAMCO Change requests empanelment process	Additional RAMCO Change requests applications	A	NA	
352	EMP	EBA	INT	EMP-EBA-INT-001	Change of Bank Account Number Initiated by RAMCO	EBA_I_R	Number of applications initiated by hospital user for Change of Bank Account Number	NA	RAMCO Change of Bank Account Number	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
353	EMP	EBA	UPD	EMP-EBA-UPD-001	Change of Bank Account Number Updated by RAMCO	EBA_U_R	Number of Applications for Change of Bank Account Number updated by Hospital User after kept pending by EH	NA	RAMCO & Change of Bank Account Number	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
354	EMP	EBA	RAP	EMP-EBA-RAP-001	Change of Bank Account Number Recommended Approval by Empanelment Operator	EBA_RA_EEX EBA_RA_DFO	Number of Applications for Change of Bank Account Number Recommended Approval	EEX DFO	Empanelment Operator & Change of Bank	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
355	EMP	EBA	REJ	EMP-EBA-REJ-001	Change of Bank Account Number Rejected by Empanelment Operator	EBA_R_EEX EBA_R_DFO EBA_R_CH	Number of Applications for Change of Bank Account Number Rejected	EEX DFO CH	Empanelment Operator & Change of Bank	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
356	EMP	EBA	PEN	EMP-EBA-PEN-001	Change of Bank Account Number Pending by Empanelment Operator	EBA_P_EEX EBA_P_DFO EBA_P_CH	Number of Applications for Change request for additional RAMCO Kept pending	EEX DFO CH	Empanelment Operator & Change of Bank	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
357	EMP	EBA	APP	EMP-EBA-APP-001	Change of Bank Account Number Approved by CH	EBA_A_CH	Number of Applications for Change of Bank Account Number Approved	NA	CH(EO-ASII) & Change of Bank Account Number	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Change of Bank Account Number requests empanelment process	Bank Account change requests Applications	A	NA	
358	EMP	EXD	INT	EMP-EXD-INT-001	Expertise Details Initiated by RAMCO	EXD_I_R	Number of applications initiated by hospital user for Expertise Details Request	NA	RAMCO & Expertise Details Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
359	EMP	EXD	UPD	EMP-EXD-UPD-001	Expertise Details Updated by RAMCO	EXD_U_R	Number of Applications for Expertise Details Request updated by Hospital User after kept pending by EH	NA	RAMCO & Expertise Details Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
360	EMP	EXD	RAP	EMP-EXD-RAP-001	Expertise Details Recommended Approval by Empanelment Operator	EXD_RA_EEX EXD_RA_EPD EXD_RA_MD-EDC	Number of Applications for Expertise Details Request Recommended Approval	EEX EPD MC-EDC	Empanelment Operator & Expertise Details	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
361	EMP	EXD	REJ	EMP-EXD-REJ-001	Expertise Details Rejected Empanelment Operator	EXD_R_EEX EXD_R_EPD EXD_R_MD-EDC EXD_R_EH	Number of Applications for Expertise Details Request Rejected	EEX EPD MC-EDC EH	Empanelment Operator & Expertise Details	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
362	EMP	EXD	PEN	EMP-EXD-PEN-001	Expertise Details Pending Empanelment Operator	EXD_P_EEX EXD_P_EPD EXD_P_MD-EDC EXD_P_EH	Number of Applications for Expertise Details Request kept Pending	EEX EPD MC-EDC EH	Empanelment Operator & Expertise Details	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
363	EMP	EXD	APP	EMP-EXD-APP-001	Expertise Details Approved EH	EXD_A_EH	Number of Applications for Expertise Details Request Approved by EH	NA	EH & Expertise Details Request	NA	NA	N	Y	Y	Y	Y	Y	N	RAS	Output	To monitor Expertise Details requests empanelment process	Expertise Details applications	A	NA	
364	OPR	FOL	SUB	OPR-FOL-SUB-001	Therapies Followup cases submitted by RAMCO	FOL_S_R	The number of therapies follow up cases submitted by RAMCO	NA	RAMCO & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of followup cases	Followup cases	A	NA	
365	OPR	FOL	UPD	OPR-FOL-UPD-001	Therapies Followup cases updated by RAMCO	FOL_U_R	The number of therapies follow up cases updated by RAMCO	NA	RAMCO & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of followup cases	Followup cases	A	NA	

Grp	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-D	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
366	OPR	FOL	FWD	OPR-FOL-FWD-001	Therapies Followup cases forwarded by CEX	FOL_U_R	The number of therapies follow up cases forwarded by CEX	NA	CEX & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of CEX in disposal of followup cases	Followup cases	A	NA
367	OPR	FOL	RAP	OPR-FOL-RAP-001	Therapies Followup cases Recommended Approval	FOL_RA_CTD	The number of therapies follow up cases Recommended Approval by CTD	NA	CTD & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of CTD in disposal of followup cases	Followup cases	A	NA
368	OPR	FOL	RRJ	OPR-FOL-RRJ-001	Therapies Followup cases Recommended Rejection	FOL_RR_CTD	The number of therapies follow up cases Recommended Rejection by CTD	NA	CTD & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of CTD in disposal of followup cases	Followup cases	A	NA
369	OPR	FOL	PEN	OPR-FOL-PEN-001	Therapies Followup cases kept pending	FOL_P_CTD FOL_P_CAO	The number of therapies follow up cases kept pending by claims operator	CTD CAO	Claim operator & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Claim operator in disposal of followup cases	Followup cases	A	NA
370	OPR	FOL	APP	OPR-FOL-APP-001	Therapies Followup cases approved	FOL_A_CTD FOL_A_CAO FOL_A_AC	The number of therapies follow up cases approved by claims operator	CTD CAO AC	Claim operator & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Claim operator in disposal of followup cases	Followup cases	A	NA
371	OPR	FOL	REJ	OPR-FOL-REJ-001	Therapies Followup cases rejected	FOL_R_CTD FOL_R_CAO	The number of therapies follow up cases rejected by claims operator	CTD CAO	Claim operator & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Claim operator in disposal of followup cases	Followup cases	A	NA
372	OPR	FCH	SUB	OPR-FCH-SUB-001	Cochlear Therapies Followup cases submitted by RAMCO	FCH_S_R	The number of Cochlear therapies follow up cases submitted by RAMCO	NA	RAMCO & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
373	OPR	FCH	UPD	OPR-FCH-UPD-001	Cochlear Therapies Followup cases updated by RAMCO	FCH_U_R	The number of Cochlear therapies follow up cases updated by RAMCO	NA	RAMCO & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of RAMCO in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
374	OPR	FCH	FWD	OPR-FCH-FWD-001	Cochlear Therapies Followup cases forwarded by CEX	FCH_F_CEX	The number of Cochlear therapies follow up cases forwarded by CEX	NA	CEX & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of CEX in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
375	OPR	FCH	RAP	OPR-FCH-RAP-001	Cochlear Therapies Followup cases Recommended Approval	FCH_RA_MC FCH_RA_C- CC	The number of Cochlear therapies follow up cases Recommended Approval by cochlear committee	MC-CC C-CC	Cochlear Committee & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Cochlear Committee in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
376	OPR	FCH	RRJ	OPR-FCH-RRJ-001	Cochlear Therapies Followup cases Recommended Rejection	FCH_RR_MC FCH_RR_C- CC	The number of Cochlear therapies follow up cases Recommended Rejection by cochlear committee	MC-CC C-CC	Cochlear Committee & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Cochlear Committee in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
377	OPR	FCH	PEN	OPR-FCH-PEN-001	Cochlear Therapies Followup cases kept pending	FCH_P_MC FCH_P_C-CC	The number of Cochlear therapies follow up cases kept pending by cochlear committee	MC-CC C-CC	Cochlear Committee & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Cochlear Committee in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
378	OPR	FCH	APP	OPR-FCH-APP-001	Cochlear Therapies Followup cases approved	FCH_A_CAO FCH_A_AC	The number of Cochlear therapies follow up cases approved by claims operator	CAO AC	Claim operator & Cochlear Followup cases	NA	NA	N	Y	Y	Y	Y	Y	Y	N	RAS	Output	To monitor performance of Cochlear Committee in disposal of Cochlear followup cases	Cochlear followup cases	A	NA
379	FOP	NAM	ATN	FOP-NAM-ATN-001	Attendance of NAM	ATN_N	Actual number and percentage of NAM attendance	Shift I Shift II Shift III	NAM & Attendance	Attendance of NAM/(Total number of NAMS who are to attend in the particular shift)*100	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the attendance of NAM	Attendance	A,P	NA
380	FOP	NAM	PCL	FOP-NAM-PCL-001	Regular preauth cases cleared by NAM	PAU_F_N	Number of preauths forwarded by NAM	NA	NAM & Preauth cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor the performance of NAM and utility of scheme	Preauth cases	A	Same as in operations indicator
381	FOP	NAM	REG	FOP-NAM-REG-001	Patient registrations done by NAM	REG_N	Number of patient registrations performed by NAM in a day	NA	NAM & Registration of patients	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor the performance of NAM	Registrations	A	NA
382	FOP	NAM	CON	FOP-NAM-CON-001	OP/IP Conversions done by NAM	CON_N	Number of OP/IP Conversions performed by NAM	NA	NAM & OP to IP conversion of patients	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor the performance of NAM	Op/ip conversion	A	NA
383	FOP	NAM	FOL	FOP-NAM-FOL-001	Followup cases cleared by NAM	FOL_F_N	Number of followup preauths forwarded by NAM	NA	NAM & Followup cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor the performance of NAM	Follow up cases	A	NA
384	FOP	NAM	REF	FOP-NAM-REF-001	133 reserved procedure Cases referred by NAM	REF_N	Number of 133 reserved procedure Cases referred to Government NWH from private NWH by NAM	NA	NAM & Referral of 133 procedure cases	NA	NA	Y	Y	Y	Y	Y	Y	Y	N	RAS	Activity	To monitor the performance of NAM	133 Procedures	A	NA
385	FOP	NAM	BUP	FOP-NAM-BUP-001	On bed updation by NAM	BUP_N	Number of on bed updations done by NAM in a day	Shift I Shift III	NAM & Onbed updation	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of NAM in on bed updation of patient status as per target - SHIFT I 25% and SHIFT III 75% i	Onbed updation	A	NA
386	FOP	PAM	ATN	FOP-PAM-ATN-001	Attendance of PAM	ATN_PAM	Actual number and percentage of PAM attendance	Shift I Shift II Shift III	PAM & Attendance	Attendance of PAM/(Total number of PAMS who are to attend in the particular shift)*100	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the attendance of PAM	Attendance	A,P	NA

GrIn	Major Group	Minor Group	Sub Category	Ind Code	Ind Name	Ind Acronym	Ind Description	Dimensions	Role & Action	Formula	Data required	Freq-D	Freq-W	Freq-M	Freq-Q	Freq-H	Freq-Y	Freq-Cum	Freq-O	DB Data source	Indicator Monitors	Indicator use	Unit of measure for the indicator	Type	Remarks
387	FOP	PAM	REG	FOP-PAM-REG-001	Patient registrations done by PAM	REG_PAM	Number of patient registrations performed by PAM in a day	PHC Health camps	PAM& Registration of patients NA	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM in Registration of patients as per target - @ 30 PATIENT REGISTRATIONS per PHC in a day	Registrations	A	NA
388	FOP	PAM	REF	FOP-PAM-REF-001	Referral Capture count by PAM	REF_PAM	Number of Patients referred to NWH by PAM in a day	PHC Health camps	PAM& Referral of patients NA	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM in Referral of patients as per target -@ 2 REFERRAL CAPTURE Per PHC in a day	Referrals	A	NA
389	FOP	PAM	CON	FOP-PAM-CON-001	Referral Conversion Count by PAM	CON_PAM	Number of Patients converted to Aarogyasri cases from cases referred by PAM in a day	PHC Health camps	PAM& Conversion of patients NA	NA	NA	N	Y	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM as per target -@ REFERRAL CONVERSION 1 PER WEEK Per PHC by PAM	Op/Ip conversion	A	NA
390	FOP	PAM	PVS	FOP-PAM-PVS-001	Aarogyasri discharged patients visited by PAM	PVS_PAM	Number of Aarogyasri discharged patients visited by PAM in a day	NA	PAM& Field visits NA	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM in field visits as per target @ 5 PER DAY	Field visits	A	NA
391	FOP	PAM	FOL	FOP-PAM-FOL-001	Aarogyasri patients mobilised for followup treatment by PAM	FOL_PAM	Number of Aarogyasri patients mobilised for followup treatment by PAM in a day	NA	PAM& Followup mobilisation NA	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM in followup mobilisation as per target -FOLLOWUP CASES TARGET ACTUALS SET BY FIELD OPERATIONS DEPT in a day	Followup mobilisation	A	NA
392	FOP	PAM	IEC	FOP-PAM-IEC-001	IEC Conducted by PAM	IEC_PAM	Number of IEC activities done for a Health Camp in a day by PAM	NA	PAM& IEC activities NA	NA	NA	Y	N	N	N	N	N	N	N	RAS	Activity	To monitor the performance of PAM in fin IEC activities as per target -5 PER FOR HC	IEC activities	A	NA